

REACHING HOME

CANADA'S HOMELESSNESS STRATEGY

Congratulations from Housing, Infrastructure and Communities Canada (HICC)

Dear Community Partners in Lethbridge,

We are pleased to share that, based on the information reported in your 2025-26 Community Homelessness Report (CHR), your community has met all Reaching Home Minimum Requirements for HMIS/HIFIS, Coordinated Access and the Outcomes-Based Approach. **Congratulations on achieving this important milestone!**

Meeting the updated Reaching Home Minimum Requirements, which were launched on April 1, 2024, demonstrates commitment to strengthening the local homelessness response system and better serving people experiencing or at-risk of homelessness.

With a Coordinated Access system and data-informed decision-making processes in place, your community now has a strong foundation to build on. This foundation will support continued progress toward achieving your homelessness reduction targets over time.

As we move forward, it is important to maintain a focus on continuous improvement. This includes refining existing processes and practices based on lessons learned, while also identifying new opportunities to strengthen, expand, and mature your Coordinated Access system. We encourage you to continue monitoring and improving system-level performance, enhancing data quality, and broadening partnerships with local organizations to increase participation in the coordinated response.

By fostering a culture of learning, innovation, and collaboration, your community can build on its successes, achieve greater consistency and effectiveness in its approach, and ensure that the system continues to deliver meaningful value and impact.

Thank you for your dedication and leadership in preventing and reducing homelessness. We greatly appreciate your commitment to this important work and your service to your community.

Sincerely,

Kris Johnson
Director General
Homelessness and Supportive Housing Policy Branch
Housing, Infrastructure, and Communities Canada

Katarina Pintar
Director General
Community Program Delivery Branch
Housing, Infrastructure, and Communities Canada

Housing, Infrastructure and Communities Canada | Logement, Infrastructures et Collectivités Canada

Reaching Home: Canada's Homelessness Strategy

Community Homelessness Report

Lethbridge

2025-2026

TEMPLATE FOR COMMUNITIES

SECTION 1: COMMUNITY CONTEXT

Overview

CHR 1

Highlight any efforts and/or issues related to the work that your community has done to **prevent and/or reduce homelessness** and **improve access to safe, appropriate housing** over the last year.

Your response could include information about:

- Homelessness prevention and shelter diversion efforts;
- Housing move-ins;
- New investments in housing, subsidies and/or supports;
- Changes to investments in Housing First to respond to emerging needs, identifying the current percentage of Reaching Home funding allocated to this programming;
- Gaps in services;
- Efforts to support community capacity and/or innovation;
- Collaboration with other sectors;
- Efforts to address homelessness for specific groups (e.g., youth); and/or,
- Efforts to meet Reaching Home minimum requirements.

Throughout 2025, Lethbridge advanced its homelessness response through new investments, expanded programming, and cross-sector collaboration to prevent and reduce homelessness and improve access to safe, appropriate housing.

Homelessness prevention, shelter diversion, and outreach: Under the Unsheltered Homelessness and Encampments Initiative (UHEI), the City received approximately $4.5M over two years to support transitional housing spaces, shelter navigation, and outreach for individuals exiting encampments. City of Lethbridge Outreach Services continued operating throughout the year, connecting people to shelter, health, and income supports.

Housing move-ins and stabilization: Wood's Homes launched Youth Housing Start Up Kits in April 2025, providing beds, kitchen essentials, and other items to help 30 youth establish into their first homes. YWCA Lethbridge &

	District's Hope Transitional Housing opened in June 2025 with 12 beds for women and children escaping violence; 22 residents were supported and three moved into permanent housing by year-end. New investments in housing and supports: Through the Affordable and Social Housing Capital Grant (ASHCG), the City supported 10 projects generating up to 415 new affordable units. An additional $1.81M was approved for three developments creating 112 units for seniors, women and children, and newcomers. The Aboriginal Housing Society's Buffalo Lodge housing project added 132 new units, with half held at affordable rates for a 20-year duration. Community capacity, innovation, and meeting minimum requirements: The City maintained financial accountability for Reaching Home funding and, as the Community Entity, improved data and coordinated access infrastructure, including ongoing review and updates to the Integrated Coordinated Access (ICA) system and the launch of the Homeless Individuals and Families Information System (HIFIS). These systems improvements supported stronger performance on the Reaching Home Minimum Requirements scorecard and Canadian Alliance to End Homelessness's (CAEH) Built for Zero benchmarks, and helped align outreach, shelter, and housing resources with shared prioritization. The federally mandated housing needs assessment was completed in 2025. Collaboration, priority populations, and emerging gaps: Collaboration with the YWCA Lethbridge & District, Interfaith Food Bank, Lethbridge Family Services, Blood Tribe Department of Health, and Indigenous-led organizations helped tailor supports for priority populations (including youth, women and children fleeing violence, newcomers, and Indigenous Peoples).
CHR 2	How has the community’s approach to addressing homelessness changed with the implementation of Reaching Home? Communities are strongly encouraged to use the **“Reflecting on the Changing Response to Homelessness”** worksheet to help them reflect on how the approach has changed and the impact of these changes at the local level. Communities are also encouraged to reflect on changes to investments in Housing First over time, where applicable.

Since the implementation of Reaching Home, Lethbridge's approach to addressing homelessness has evolved toward a more coordinated, systems-based approach, with increased emphasis on transparency, data, and alignment with community priorities.

Governance: Governance has strengthened through clearer oversight of federal funding and more structured investment processes. The City has placed greater emphasis on aligning Reaching Home funding with municipal strategies, community-identified priorities, and local needs assessments. This has supported more strategic use of resources and improved accountability for outcomes at the system level.

Lethbridge Integrated Coordinated Access (ICA): System coordination has been further supported through the continued development of the ICA system. ICA has enhanced the community's ability to track homelessness-related service use and coordinate entry points across programs. ICA has become a key tool for organizing how people move through the system, helping improve consistency in how individuals are identified, assessed, and connected with supports. Coordinated Access has improved as service providers increasingly work from shared processes and clearer referral pathways, supported by the City's system-level coordination role.

Date and Outcomes: The community's use of data has advanced with the launch of the Homeless Individuals and Families Information System (HIFIS) in 2025, enabling more standardized client-level data collection and laying the foundation for an enhanced outcomes-based approach. Participation in Homelessness Indicator Project (HIP) sprints has further supported this shift by building local capacity to use person-specific data to monitor inflow and outflow, compare trends across communities, and apply data more effectively to system planning and decision-making.

Looking ahead: Lethbridge envisions deeper integration of ICA and HIFIS, strengthened prioritization and vacancy-matching practices, and improvements the use of timely data to guide policy decisions. These changes are expected to enhance service delivery for people seeking housing, and support more transparent planning for partners and funders.

Collaboration between Indigenous and non-Indigenous partners

Note: It is expected that communities will continuously work to improve collaboration between Indigenous and non-Indigenous partners over time. If your community is working to improve a specific collaboration requirement that had been self-assessed as met in a previous CHR, you should still select "Yes" from the drop-down menu for this CHR.

CHR 3

Please select your community from the drop-down menu:	Lethbridge (AB)

Your community:
Has IH funding available.
The DC CE and IH CE are the same organization.
The DC CAB and IH CAB are the same group.

CHR 4

a) Has there been meaningful collaboration between the DC CE and local Indigenous partners, including those that sit on your CAB, over the reporting period specific to the work of:

• Implementing, maintaining and/or improving the **Coordinated Access system**?	Yes (Continuous improvement)
• Implementing, maintaining and/or improving, as well as using the **HMIS**?	Yes (Continuous improvement)
• Strengthening the **Outcomes-Based Approach**?	Yes (Continuous improvement)

As a reminder, meaningful collaboration with local Indigenous partners is expected for your community.

b) When asked whether collaboration occurred, under **CHR 4(a)**, you answered Yes (Continuous improvement) or No (Under development) to **at least one** of the following: Coordinated Access, the HMIS and/or the Outcomes-Based Approach. As a follow up to this, please indicate **if any** of the following activities took place:

- Your community has established processes (formal or informal) for engaging with Indigenous partners on issues related to Coordinated Access and/or the HMIS.

→ Coordinated Access:	Yes
→ HMIS:	Yes

- Indigenous partners have roles and responsibilities related to governance for the Coordinated Access system and/or the HMIS throughout the lifecycle of these systems (implementation, maintenance and improvement).

→ Coordinated Access:	Yes
→ HMIS:	Yes

• Indigenous partners participate in Coordinated Access:	Yes
• Indigenous partners actively use the HMIS:	Yes
• Indigenous partners have access to HMIS data and reports:	Yes
• Indigenous partners participate in the Outcomes-Based Approach:	Yes

Note: As applicable, these activities should be described in further detail in CHR 4(c). This list is not meant to be exhaustive. Other relevant activities not listed above should be described in CHR 4(c).

	c) When asked whether collaboration occurred, under **CHR 4(a)**, you answered Yes (Continuous improvement) or No (Under development) to **at least one** of the following: Coordinated Access, the HMIS and/or the Outcomes-Based Approach. As a follow up to this, please describe the collaboration that took place in more detail. Your response should include when collaboration with Indigenous partners occurred, who it was with, what it involved, and how Indigenous perspectives influenced outcomes.	
	The City of Lethbridge worked with Indigenous partners across governance, data systems, and service planning. Indigenous representation on the Community Wellbeing Advisory Board (CWAB) ensured Indigenous perspectives were present in discussions related to Coordinated Access, data quality, and outcomes-based decision-making. Indigenous representatives also contributed during community planning and governance review processes tied to Reaching Home implementation, helping identify priority populations, service gaps, and culturally appropriate approaches within Coordinated Access and broader system design. The Lethbridge homeless shelter, operated by the Blood Tribe Department of Health, provided culturally grounded supports and maintained connections to addiction treatment, healthcare, and housing pathways. These partners also engaged with provincial ministries and health services to ensure that system navigation, transitional supports, and shelter responses reflected Indigenous cultural needs and lived realities. Through these collaborations, Indigenous perspectives shaped shelter operations, informed equity considerations within Coordinated Access, and contributed to funding priorities aligned with community-identified needs.	
CHR 5	a) Specific to the completion of this Community Homelessness Report (CHR), did ongoing, meaningful collaboration take place with the local Indigenous partners, including those that sit on your CAB, over the reporting period?	Yes
	As a reminder, meaningful collaboration on the CHR with local Indigenous partners is expected for your community.	

b) When asked whether collaboration occurred related to the completion of the CHR, under **CHR 5(a)**, you answered Yes. As a follow up to this, please indicate if any of the following activities took place:

• Engagement with Indigenous partners took place in the early stages of CHR development, to determine how collaboration should be undertaken for the CHR.	Yes
• Collaboration with Indigenous partners took place when developing and finalizing the CHR.	Yes
• Indigenous partners reviewed and approved the final CHR.	Yes

Note: As applicable, these activities should be described in further detail in CHR 5(c). This list is not meant to be exhaustive. Other relevant activities not listed here can be described in CHR 5(c).

c) When asked whether collaboration occurred related to the completion of the CHR, under **CHR 5(a)**, you answered Yes. As a follow up to this, please describe the collaboration that took place in more detail.

Your response should include when collaboration with Indigenous partners occurred, who it was with, what it involved, and how Indigenous perspectives influenced outcomes.

Throughout the reporting year, the City of Lethbridge drew on data and insights from Indigenous partners to inform the Community Homelessness Report (CHR). This included a circulation of the CHR draft followed by a presentation of the CHR to the Community Wellbeing Advisory Board (CWAB), whose membership includes Indigenous and Métis individuals. The CWAB also received overviews of funded organizations, building a shared understanding of local homelessness responses, such as those addressed in Section 1 CHR 1. These overviews have been presented monthly during CWAB meetings since Nov 2025.

Data and service information from Indigenous led and Indigenous serving organizations, including system navigation services by the Blackfoot Resource Hub operated by the Blood Tribe/Kainai Nation, the homeless shelter managed by the Blood Tribe Department of Health, and Population Support Navigators delivered through the Lethbridge and Area Métis Association, were incorporated into the CHR through regular reporting processes. These processes include quarterly reports for the Blackfoot Resource Hub and Metis Association, and data entered into HIFIS following their onboarding (Shelter onboarded on Nov 17, 2025). The data entered by the Shelter primarily forms the basis of the Community Outcome Reports (CORs) and the Unique Identifier List, both of which provide the metrics entered into the CHR and needed to monitor homelessness within the community. Interactions with the Blackfoot Resource Hub include a site visit and two program drop-ins to understand the services being delivered firsthand, with five additional one-on-one meetings. Staff also engaged in culturally significant activities through the Blackfoot Resource Hub such as a face painting ceremony, and the Kano'tsisissin Ceremony on the Blood Tribe. Other engagements with the Shelter, outside of reporting, included a site visit and four one-on-one meetings. These are in addition to four training sessions for HIFIS, an additional support call and ongoing monthly check-ins with the Site Admin following their onboarding to HIFIS. These activities were complemented by ongoing relationship-building with Indigenous leadership and community partners, including quarterly standing meetings with the Blood Tribe Department of Health (BTDH) CEO, Director of Community Services, and the City's General Manager of Community Social Development. Staff also participated in key events such as the grand opening of the Iitakamotsiipiohsopi Recovery Community (April 17, 2026) and the Lethbridge Wellness Shelter & Stabilization programming space (April 29, 2026).

The CWAB also met with Indigenous Elders to deepen its understanding of Indigenous worldviews, histories, and housing realities. The CWAB engaged with Indigenous perspectives through a retreat held on September 15, which focused on the Two-Eyed Seeing approach (Etuaptumumk in the Mi'kmaq language) and its connection to CWAB's purpose. This included reinforcing members' responsibility to incorporate sound data, research analysis, and traditional ways of knowing into discussions, recommendations, and reporting, like the CHR. The retreat also addressed CWAB roles and responsibilities and the data needed to support its work. This influenced the CHR by strengthening how Indigenous worldviews and traditional knowledge were incorporated into analysis and reporting. It supported a more balanced approach that brings together data and Indigenous ways of knowing, improved how data was interpreted in the CHR, and reinforced CWAB's responsibility to ensure that recommendations reflect both evidence and cultural understanding.

Additionally, the City of Lethbridge team completed Ownership, Control, Access, and Possession (OCAP®) training, strengthening internal capacity to handle Indigenous data in ways that respect ownership, control, access, and possession principles. These inputs and commitments helped ensure that Indigenous experiences and service realities were represented in the final report.

End of Section 1

SECTION 2: COORDINATED ACCESS SELF-ASSESSMENT

Note: It is expected that communities will continuously work to improve their Coordinated Access system over time. If your community is working to improve a specific Coordinated Access requirement that had been self-assessed as met in a previous CHR, you should still select "Yes" from the drop-down menu for this CHR.

Governance and Partnerships

Note: For communities that receive both Designated Communities (DC) and Indigenous Homelessness (IH) funding, this section is specific to the **DC Community Advisory Board (CAB)**.

CA 1	Communities must maintain an integrated, community-based governance structure that supports a transparent, accountable and responsive Coordinated Access system, with use of an HMIS. The CAB must be represented in this structure in some way.	
	a) Is an integrated, community-based governance structure in place that supports a transparent, accountable and responsive Coordinated Access system and use of the local HMIS?	Yes

	b) Have Terms of Reference for the integrated, community-based governance structure been documented and, if requested, can they be made publicly available?	Yes
CA 2	Does the integrated governance structure that supports Coordinated Access and use of HMIS include representation from the following:	
	• Federal Homelessness Roles:	
	→ Community Entity:	Yes – as a CAB member with ex-officio status and a member of the overall governance structure
	→ Community Advisory Board:	Yes
	→ Housing, Infrastructure and Communities Canada (HICC):	Yes – as a CAB member with ex-officio status and a member of the overall governance structure
	→ Organization that fulfills the role of Coordinated Access Lead:	Yes
	→ Organization that fulfills the role of HMIS Lead:	Yes
	• Homelessness roles from other orders of government:	
	→ Provincial or territorial government:	Yes – as a CAB member and a member of the overall governance structure
	→ Local designation(s) relative to managing provincial or territorial homelessness funding, as applicable (e.g., Service Manager in Ontario):	Yes

→ Municipal government:	Yes – as a CAB member and a member of the overall governance structure
→ Local designation(s) relative to managing municipal homelessness funding, as applicable:	Yes
• Local groups with a mandate to prevent and/or reduce homelessness, as applicable:	Yes
• Local Indigenous partners:	Yes – as a CAB member and a member of the overall governance structure
• Population groups the Coordinated Access system intends to serve (e.g., providers serving youth experiencing homelessness):	Yes – as a CAB member and a member of the overall governance structure
• Types of service providers that help prevent homelessness and those that help people transition from homelessness to safe, appropriate housing in the community:	Yes – as a CAB member and a member of the overall governance structure
• People with lived experience of homelessness:	Yes

CA 3	Is there a document that identifies how various homeless-serving sector roles and groups are integrated and aligned in support of the community's overall goals to prevent and reduce homelessness and, if requested, can this documentation be made publicly available? At minimum, the following roles and groups must be included: • Community Entity; • Community Advisory Board; • Coordinated Access Lead and HMIS Lead; • Provincial or territorial and municipal designations relative to managing homelessness funding, as applicable; • Local groups with a mandate to prevent and/or reduce homelessness, as applicable; and, • Local Indigenous partners.	Yes
CA 4	a) Has a Coordinated Access Lead organization been identified?	Yes
	b) Has an HMIS Lead organization been identified?	Yes
	c) Do the Coordinated Access Lead and HMIS Lead collaborate to: • Improve service coordination and data management; and, • Increase the quality and use of data to prevent and reduce homelessness?	Yes
	d) Have Coordinated Access Lead and HMIS Lead roles and responsibilities been documented and, if requested, can this documentation be made publicly available?	Yes

CA 5	a) Has there been meaningful collaboration between the DC CE and local Indigenous partners, including those that sit on your CAB, over the reporting period specific to the work of implementing, maintaining and/or improving the Coordinated Access system? Note: The response to this question is auto-populated from CHR 4(a).	Yes (Continuous improvement)
CA 6	a) Consider the CAB expectations outlined below. Is the CAB currently fulfilling expectations related to its role with addressing homelessness in the community?	Yes

Background: The Reaching Home Directives outline expectations specific to the CAB and its role with addressing homelessness in the community. These expectations are summarized below under four roles.

Community-Based Leadership: To support its role, collectively, the CAB:

- Is representative of the community;
- Has a comprehensive understanding of the local homelessness priorities in the community; and,
- Has in-depth knowledge of the key sectors and systems that affect local priorities.

Planning:

- In partnership with the Community Entity, the CAB gathers all available information related to local homelessness needs in order to set direction and priorities, understand what is working and what is not, and develop a coordinated approach to meet local priorities.
- The CAB helps to guide investment planning, including developing the Reaching Home Community Plan and providing official approval, as well as assessing and recommending projects for Reaching Home funding to the Community Entity.

Implementation and Reporting:

- The CAB engages in meaningful collaboration with key partners, including other orders of government, Indigenous partners, as well as entities that coordinate provincial or territorial homelessness initiatives at the local level, where applicable.
- The CAB coordinates efforts to address homelessness at the community level by supporting the Community Entity to implement, maintain, and improve the Coordinated Access system, actively use the local HMIS, as well as prevent and reduce homelessness using an Outcomes-Based Approach.
- The CAB approves the Reaching Home Community Homelessness Report.

Alignment of Investments:

- CAB members from various orders of government support alignment in investments (e.g., they share information on existing policies and programs, as well as updates on funding opportunities and funded projects).
- CAB members provide guidance to ensure federal investments complement existing policies and programs.

CA 7	Are the following CAB documents being maintained **and** are they available upon request?	
	• Terms of Reference.	Yes
	• Engagement strategy that explains how the CAB intends to:	Yes
	→ Achieve broad and inclusive representation;	
	→ Coordinate partnerships with the necessary sectors and systems to meet its priorities (e.g., beyond the homeless-serving sector); and,	
	→ Integrate local efforts with those of the province or territory.	

	• Procedures for addressing real and/or perceived conflicts of interest (e.g., members recuse themselves when they have ties to proposed projects), including the membership of elected municipal officials.	Yes
	• Procedures for assessing and recommending project proposals for federal funding under Reaching Home (e.g., supporting a fair, equitable, and transparent assessment process as set out by the Community Entity).	Yes
	• Exclusive and shared responsibilities between the CAB and Community Entity.	Yes
	• Membership terms and conditions, including: → Recruitment processes; → Length of tenure; → Attendance requirements; → Delegated tasks; and, → Having at least two seats available for the alternate Community Entity and CAB/Regional Advisory Board (RAB) member, where applicable.	Yes
CA 8	a) Do all service providers receiving funding under the Designated Communities (DC) or Territorial Homelessness (TH) stream participate in the Coordinated Access system?	Yes
	b) Has participation in the Coordinated Access system been encouraged from providers that serve people experiencing or at-risk of homelessness, and do not receive Reaching Home funding? They may or may not have agreed to participate at this time.	Yes

	c) Has participation been encouraged from providers that could fill vacancies through the Coordinated Access system (e.g., they have housing units, subsidies and/or supports that could be accessed by people experiencing homelessness), and do not receive Reaching Home funding? They may or may not have agreed to participate at this time.	Yes
Systems Map and Resource Inventory		
CA 9	a) A systems map identifies and describes the service providers that participate in the Coordinated Access system. Does the community have a current systems map **and**, if requested, can it be made publicly available?	Yes
	b) Does the systems map include the following elements:	
	→ Name of the organization and/or service provider:	Yes
	→ Type of service provider (e.g., emergency shelter, supportive housing):	Yes
	→ Funding source(s):	Yes
	→ Eligibility for service (e.g., youth):	Yes
	→ Capacity to serve (e.g., number of units):	Yes
	→ Role in the Coordinated Access system (e.g., access point):	Yes
	→ Role with maintaining quality data used for a Unique Identifier List (e.g., keep data up-to-date for housing history):	Yes
	→ If the service provider currently uses the HMIS:	Yes
	c) Over the last year, was the systems map used to guide efforts to improve:	

	→ The Coordinated Access system (e.g., identify opportunities to increase participation):	Yes
	→ Use of the HMIS (e.g., identify opportunities to onboard new service providers):	Yes
	→ Data quality (e.g., increase data comprehensiveness):	Yes
CA 10	a) Are all housing and related resources funded under the DC or TH stream included in the Resource Inventory? This means that they fill vacancies using the Unique Identifier List, following the vacancy matching and referral process.	Yes
	b) For each housing and related resource in the Resource Inventory, have eligibility criteria been documented?	Yes
	c) For each housing and related resource in the Resource Inventory, have prioritization criteria, and the order in which they are applied, been documented **and**, if requested, can this documentation be made available? At minimum, depth of need (i.e., acuity) must be included as a factor in prioritization.	Yes
Service Navigation and Case Conferencing		
CA 11	a) Are there processes in place to ensure that people are being supported to move through the Coordinated Access process? This is often referred to as service navigation or case conferencing.	Yes
	b) Have these processes been documented **and**, if requested, can this documentation be made available?	Yes
	c) Do the processes include expectations for the following:	

	→ Helping people to identify and overcome barriers to accessing appropriate services and/or housing and related resources.	Yes
	→ Keeping people's information up-to-date in the HMIS (e.g., interaction with the system, housing history, as well as data used to inform eligibility and prioritization for housing and related resources).	Yes
Access Points to Service		
CA 12	a) Are access points available in some form throughout the geographic area covered by the DC or TH funded region, so that people experiencing or at-risk of homelessness can be served regardless of where they are in the community?	Yes
	b) Have access points been documented **and** is this information publicly available?	Yes
CA 13	a) Are there processes in place to **monitor** if there is **easy**, **equitable** and **low-barrier** access to the Coordinated Access system **and** to respond to any issues that emerge, as appropriate?	Yes
	b) Have these processes been documented **and**, if requested, can this documentation be made available?	Yes
Initial Triage and more In-Depth Assessment		
CA 14	a) Is the triage and assessment process documented in one or more policies/protocols?	Yes
	b) Does the **documented** triage and assessment process address the following and, if requested, can the documentation be made available:	

→	**Consents:** Ensuring that people have a clear understanding of the Coordinated Access system, as well as how their personal information will be shared and stored. Includes addressing situations where people may benefit from services, but are not able or willing to give their consent.	Yes
→	**Intakes:** Documenting that people have connected or reconnected with the Coordinated Access system and have been entered into the HMIS, including obtaining or reconfirming consents, creating or updating client records, and entering transactions in the HMIS.	Yes
→	**Initial triage:** Ensuring safety and meeting basic needs (e.g., food and shelter), and guiding people through the process of stopping an eviction (homelessness prevention) or finding somewhere to stay that is safe and appropriate besides shelter (shelter diversion).	Yes
→	**More in-depth assessment:** Gathering information to gain a deeper understanding of people's housing-related strengths, depth of need, and preferences, including through the use of a common assessment tool(s) to inform prioritization for vacancies in the Resource Inventory.	Yes
→	**Community referrals:** Gathering information to understand what services people are eligible for and identifying where they can go to get their basic needs met, get help with a housing plan and/or connect with other related resources.	Yes

	→ **Housing plans:** Documenting people's progress with finding and securing housing (with appropriate subsidies and/or supports, as applicable).	Yes
	→ **Using a person-centered approach:** Tailoring use of common tools to meet the needs and preferences of different people or population groups (e.g., youth), while also maintaining consistency in process across the Coordinated Access system.	Yes
CA 15	a) Is a common, unified triage and assessment process being applied across all population groups in the community **and**, if requested, can this documentation be made available?	Yes
	b) If more than one triage and/or assessment tool is being used, is there a protocol in place that describes:	
	→ When each tool should be used (e.g., tools used only for youth verses those that can be used with more than one population group).	Not applicable – Only use one tool
	→ When a person/family could be asked to complete more than one tool (e.g., if an individual becomes part of a family or a youth becomes an adult).	Not applicable – Only use one tool
	→ How the matching process will be managed in situations where more than one person/family is eligible for the same vacancy and, because data to inform prioritization was collected using different tools, results are not the same (e.g., one tool gives a higher score for depth of need than the other).	Not applicable – Only use one tool
Vacancy Matching and Referral with Prioritization		

CA 16	a) Is the vacancy matching and referral process documented in one or more policies/protocols?	Yes
	b) Does your **documented** vacancy matching and referral process address the following:	
	→ **Roles and responsibilities:** Describing who is responsible for each step of the process, including data management.	Yes
	→ **Prioritization:** Identifying how prioritization criteria is used to determine an individual or family's relative priority on the Priority List (a subset of the broader Unique Identifier List) when vacancies become available (i.e., how the Priority List is filtered and/or sorted).	Yes
	→ **Referrals:** What information to cover when referring an individual or family that has been matched and how their choice will be respected, including allowing individuals and families to reject a referral without repercussions.	Yes
	→ **Offers:** What information to cover when a provider is offering a vacancy to an individual or family that has been matched and tips for making informed decisions about the offer.	Yes
	→ **Challenges:** How concerns and/or disagreements about prioritization and referrals will be managed, including criteria by which a referral could be rejected by a provider following a match.	Yes
	→ **Resource Inventory management:** Steps to track real-time capacity, transitions in/out of units, occupancy/caseloads, progress with referrals/offers, and housing outcomes.	Yes

CA 17	Are vacancies from the Resource Inventory filled using a Priority List, following the vacancy matching and referral process?	Yes

Section 2 Summary Tables

The tables below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements under the **Coordinated Access and CAB Directives**.

Reminder: As per **Coordinated Access Minimum Requirement 1** under the Reaching Home directives, communities must meet all Coordinated Access minimum requirements by March 31, 2026.

	Completed	Started	Not Yet Started
Total	17	0	0

Coordinated Access	Completed (score)	Completed (%)
Governance and partnerships (out of 8 points)	8	100%
System map and Resource Inventory (out of 2 points)	2	100%

Service navigation and case conferencing (out of 1 point)	1	100%
Access points (out of 2 points)	2	100%
Initial triage and more in-depth assessment (out of 2 points)	2	100%
Vacancy matching and referral with prioritization (out of 2 points)	2	100%
All (out of 17 points)	**17**	**100%**

End of Section 2

SECTION 3: HOMELESSNESS MANAGEMENT INFORMATION SYSTEM AND OUTCOMES-BASED APPROACH SELF-ASSESSMENT

Context

CHR 7	a) In your community, is the Homeless Individuals and Families Information System (HIFIS) the Homelessness Management Information System (HMIS) that is being used?	Yes

Note: **Throughout Section 3 and Section 4 of this CHR, questions that ask about the "HMIS" or the "dataset" refer to the HMIS identified in question CHR 7.**

Homelessness Management Information System (HMIS)		
HIFIS 1	Is an HMIS being **actively used** to collect and manage individual-level client data (i.e., person-specific data) and service provider information for Coordinated Access and for the Outcomes-Based Approach? This includes using the HMIS to generate data for the Unique Identifier List and outcome reporting.	Yes
HIFIS 2	a) Are **all** Reaching Home-funded service providers actively using the same HMIS to manage individual-level client data (i.e., person-specific data) and service provider information for Coordinated Access and for the Outcomes-Based Approach?	Yes
	b) Over the last year, were **other** providers (including those receiving other Reaching Home or federal funding, as well as non-federal funding) that serve people experiencing or at-risk of homelessness encouraged to actively use the HMIS? They may or may not have agreed to do so at this time.	Yes
HIFIS 3	a) Has the Community Entity signed the latest Data Provision Agreement (find the latest version **here**, which includes the Racial Identity field in the annex) with Housing, Infrastructure and Communities Canada (HICC)? This may have been done in a previous year.	Yes

	b) Are local agreements in place to manage privacy, data sharing and client consent related to the HMIS? These agreements must comply with municipal, provincial/territorial and federal laws and include: • A Community Data Sharing Agreement; and, • A Client Consent Form.	Yes
	c) Are processes in place that ensure there are no unnecessary barriers preventing Indigenous partners from accessing the HMIS data and/or reports they need to help the people they serve?	Yes
HIFIS 4	Has the Community Entity updated HIFIS to the latest version that was most recently confirmed as mandatory by HICC?	Yes
HIFIS 5	a) Has there been meaningful collaboration between the DC CE and local Indigenous partners, including those that sit on your CAB, over the reporting period specific to the work of implementing, maintaining and/or improving, as well as the use of the HMIS? Note: The response to this question is auto-populated from CHR 4(a).	Yes (Continuous improvement)
Data Uniqueness		
OBA 1	a) Does the dataset include people currently experiencing homelessness that have interacted with the homeless-serving system?	Yes
	b) Do people appear only once in the dataset?	Yes
	c) Do people give their consent to be included in the dataset?	Yes

OBA 2	Is there a **written policy/protocol** (“Inactivity Policy”) that describes how **interaction with the homeless-serving system** is **documented**? The policy/protocol must: • Define what it means to be “active” or “inactive”; • Define what keeps someone “active” (e.g., data entry into specific fields in HIFIS); • Specify the level of effort required by service providers to find people before they become "inactive"; • Explain how to document a person’s first time as “active”, as well as changes in “activity” or “inactivity” over time; and, • Explain how to check for data quality (e.g., run a report that shows the clients that are about to become inactive and work with outreach workers to update their files and keep them active, as needed).	Yes
OBA 3	Is there a **written policy/protocol** that describes how **housing history is documented** (e.g., as part of a broader data entry guide for the HMIS)? The policy/protocol must: • Define what it means to be “homeless” or “housed” (e.g., define a housing continuum that shows which housing types align with a status of “homeless” versus “housed”); • Explain how to enter housing history consistently; and, • Explain how to check for data quality (e.g., run a report that shows the percentage of clients that have complete housing history, so that “unknown” fields can be updated).	Yes
Data Consistency		
OBA 4	To support Coordinated Access, is the HMIS used to generate data for a Unique Identifier List?	Yes

OBA 5	Is the HMIS used to collect data for setting baselines, setting reduction targets and tracking progress for the following community-level outcomes:	
	→ Overall homelessness:	Yes
	→ Newly identified as experiencing homelessness:	Yes
	→ Returns to homelessness:	Yes
	→ Indigenous homelessness:	Yes
	→ Chronic homelessness:	Yes
Data Timeliness		
OBA 6	Is the dataset updated as soon as new information is available about a person for:	
	→ Interaction with the system (e.g., changes from “active” to “inactive”).	Yes
	→ Housing history (e.g., changes from “homeless” to “housed”).	Yes
	→ Data that is relevant and necessary for Coordinated Access (e.g., data used to determine who is eligible and can be prioritized for a vacancy).	Yes
OBA 7	Is data readily available and accessible, so that it can be used for Coordinated Access, the Outcomes-Based Approach and to drive the prevention and reduction of homelessness more broadly?	Yes
Data Completeness		

OBA 8	Are processes in place to ensure that all relevant and necessary data for filling vacancies is complete? For example, is data used to determine if someone is eligible and can be prioritized for a vacancy complete for each person in the dataset?	Yes
OBA 9	Are processes in place to ensure that data for every person in the dataset is as complete as possible for:	
	→ Interaction with the system:	Yes
	→ Housing history (including data about where people were staying immediately before becoming homeless and, once they've exited, where they went):	Yes
	→ Indigenous identity:	Yes
Data Comprehensiveness		
OBA 10	Does the dataset include all household types (e.g., singles and families experiencing homelessness)?	Yes
OBA 11	Does the dataset include people experiencing sheltered homelessness (e.g., staying in emergency shelters)?	Yes
OBA 12	Does the dataset include people experiencing unsheltered homelessness (e.g., people living in encampments)?	Yes
CHR 9	The following questions aim to help consider other factors that may impact data comprehensiveness. They do not directly assess progress with the minimum requirements.	
	a) Does the dataset include the following household types, as much as possible right now:	
	→ Single adults:	Yes

→ Unaccompanied youth:	Yes
→ Families	Yes – All family members including dependents
b) Does the dataset include people staying in the following types of shelter:	
→ Permanent emergency shelter:	Yes
→ Seasonal or temporary emergency shelter:	Yes
→ Hotels/motel stays paid for by a service provider:	Yes
→ Domestic violence shelters:	Yes
c) Does the dataset include the following groups of people who have interacted with the system:	
→ People that identify as Indigenous:	Yes
→ People as soon as they interact with the system:	Yes – people are added on the first day
→ People experiencing hidden homelessness:	Yes
→ People staying in transitional housing:	Yes
→ People staying in public institutions who do not have a fixed address (e.g., jail or hospital):	Yes

OBA 13	Under Reaching Home, at minimum, a comprehensive dataset includes all household types (OBA 10), people experiencing sheltered homelessness (OBA 11) and people experiencing unsheltered homelessness (OBA 12), as applicable. Consider your answers to questions OBA 10, OBA 11, OBA 12 and CHR 9. Does the dataset include everyone currently experiencing homelessness that has interacted with the homeless-serving system, as much as possible right now?	Yes
Data Use		
OBA 14	**Note:** For the purpose of this CHR, the dataset can only be used for monthly reporting if there is at least one full month of data available, and for annual reporting if there is at least one full fiscal year of data available.	
	a) **<u>Can the dataset be used to set</u>** monthly and annual baselines and reduction targets for the following community-level outcomes:	
	→ Overall homelessness:	Yes
	→ Newly identified as experiencing homelessness:	Yes
	→ Returns to homelessness:	Yes
	→ Indigenous homelessness:	Yes
	→ Chronic homelessness:	Yes
	b) **<u>Is the dataset being used to set</u>** monthly and annual baselines and reduction targets for the following community-level outcomes:	
	→ Overall homelessness:	Yes
	→ Newly identified as experiencing homelessness:	Yes

	→ Returns to homelessness:	Yes
	→ Indigenous homelessness:	Yes
	→ Chronic homelessness:	Yes
OBA 15	Is data used to <u>inform action</u> related to preventing and reducing homelessness?	Yes

b) How is data being used to inform action? Please provide specific examples. Your response should include:
• Examples of how data is used to develop and/or update clear plans of action for reaching your reduction targets; and/or,
• Examples of how data is used to inform action in policy-making, program planning, performance management, investment strategies and/or service delivery.

With the launch of HIFIS in Q1 2025, the community began laying the foundation for a more consistent and coordinated approach to data use across homelessness programs. HIFIS was fully implemented as of April 1, 2025, with the Lethbridge Wellness Shelter onboarded in November 2025. The addition of shelter data expanded data comprehensiveness across the system. Continuous improvement of HIFIS has enabled the collection of more reliable client-level information, supporting early efforts to track service use, understand inflow and outflow patterns, and identify barriers to housing stability.

As part of strengthening data literacy and system capacity, the team also participated in national HIP sprints. These sprints allowed staff to learn how other communities analyze homelessness data, manage data quality challenges, and apply insights to improve local decision-making. These experiences have begun to inform internal practices, including how staff think about future reduction targets, how investments could better align with documented needs, and how data-supported decision-making can guide program planning and service delivery.

Although the community is still building toward a fully developed outcomes and performance framework, the initial adoption of HIFIS and exposure to broader data-use practices through HIP sprints represent significant steps toward integrating data more meaningfully into policy development, planning, and the design of coordinated homelessness responses. HIFIS data can already be extracted easily to inform discussions within the department

	and the HIFIS working group, and the planned development of dashboards will further support clearer communication of data with relevant stakeholders.	
CHR 10	The following questions aim to determine how you will report data in Section 4 of your CHR.	
	a) What is the earliest you can report monthly data in Section 4 of your CHR, inclusively?	March 2026
	b) What is the earliest you can report annual data in Section 4 of your CHR, inclusively?	2025-26
	c) For 2025-26, did you use the Canadian methodology to report on outcomes in Section 4? **Reminder:** By March 31, 2026, all communities are expected to use the Canadian methodology for outcome reporting in their CHR. HIFIS users can use the Community Outcomes Report (COR) in HIFIS for Section 4. Non-HIFIS users must develop an equivalent report to the Canadian methodology for Section 4.	Yes
Partnerships		
OBA 16	a) Has there been meaningful collaboration between the DC CE and local Indigenous partners, including those that sit on your CAB, over the reporting period specific to the work of strengthening the Outcomes-Based Approach? Note: The response to this question is auto-populated from CHR 4(a).	Yes (Continuous improvement)
Data quality improvement		
OBA 17	a) Are efforts being made to improve data quality?	Yes

b) How was data quality improved? Please provide specific examples. Your response could reference one or more dimensions of data quality:

- Data uniqueness
- Data consistency
- Data timeliness
- Data completeness
- Data comprehensiveness

Data quality improvements advanced significantly with the launch of HIFIS in 2025, which introduced standardized data entry processes across participating agencies and improved overall data consistency. The implementation of mandatory fields and structured workflows helped reduce duplicate records, strengthening data uniqueness and ensuring that each client profile is accurately represented. Timeliness also improved as frontline teams transitioned to entering information directly into HIFIS during client interactions, reducing delays between service delivery and data recording.

Participation in HIP sprints further supported data quality strengthening by exposing staff to best practices used in other communities, including methods for improving data completeness and strategies for validating data to ensure accuracy before use in reporting or planning. Through these sessions, the team learned new procedures for routine data checks and cross-agency data comparison, which increased both the comprehensiveness and reliability of the information now being collected.

Collectively, these changes represent important early steps toward a more consistent, timely, and high-quality data environment that will support future system-level planning and performance measurement. A data quality framework, along with monthly and annual processes, is being developed to complete periodic audits of the data.

Reporting on other Community-Level Outcomes

CHR 11	a) Beyond the five mandatory core outcomes under Reaching Home, do you wish to include any additional monthly community-level outcomes for this CHR? **Reminder:** Reporting on additional community-level outcomes is optional.	No
	b) Beyond the five mandatory core outcomes under Reaching Home, do you wish to include any additional annual community-level outcomes for this CHR? **Reminder:** Reporting on additional community-level outcomes is optional.	No

Section 3 Summary Tables

The tables below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements under the **HIFIS Directive**.

	Completed	Started	Not Yet Started
Total	5	0	0

Homelessness Management Information System	Completed (score)	Completed (%)

Homelessness Management Information System (out of 5 points)	5	100%
All (out of 5 points)	**5**	**100%**

The tables below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements under the **Outcomes-Based Approach Directive**.

Reminder: As per **HIFIS Minimum Requirement 1** and **Outcomes-Based Approach Minimum Requirement 1** under the Reaching Home directives, communities must meet all HIFIS and Outcomes-Based Approach minimum requirements by March 31, 2026.

	Completed	**Started**	**Not Yet Started**
Total	17	0	0

Outcomes-Based Approach	**Completed (score)**	**Completed (%)**

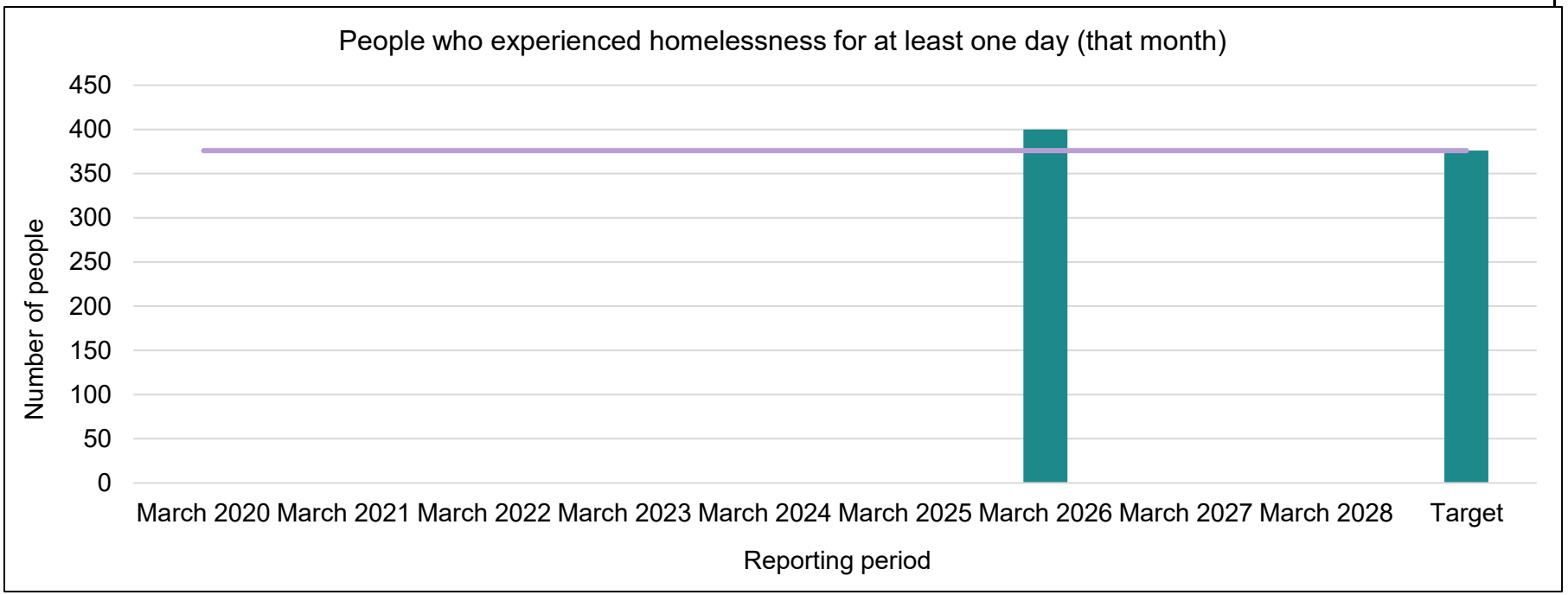
Data uniqueness (out of 3 points)	3	100%
Data consistency (out of 2 points)	2	100%
Data timeliness (out of 2 points)	2	100%
Data completeness (out of 2 points)	2	100%
Data comprehensiveness (out of 4 points)	4	100%
Data use (out of 2 points)	2	100%
Partnerships (out of 1 point)	1	100%
Data quality improvement (out of 1 point)	1	100%
All (out of 17 points)	**17**	**100%**

End of Section 3

SECTION 4: COMMUNITY-LEVEL OUTCOMES AND TARGETS

Using person-specific data to set baselines, set reduction targets and track progress – Monthly data

O1(M) Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)										
Given your answers in Section 3, you can report monthly result(s) for Outcome #1 using your person-specific data.										
	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	**Target**
People who experienced homelessness for at least one day (that month)							400			376



O1(M)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

March 2026

Overall homelessness will decrease by 6% between March 2026 and March 2028.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

For the 2025–26 CHR, March 2026 has been established as the baseline year for Section 4 indicators. Although our community has HIFIS data available beginning in June 2025, earlier data were not used as a baseline to ensure consistency, completeness, and alignment with Community Homelessness Report requirements.
In the 2024–25 CHR, no Section 4 data were reported because the community did not yet meet the minimum reporting requirements for these indicators. As a result, comparisons to the previous CHR are not applicable, and no changes to previously reported Section 4 data exist.

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

Please select two reporting periods below for which you would like to add a data annotation for:

From: **To:**

Select one	→	Select one

#N/A

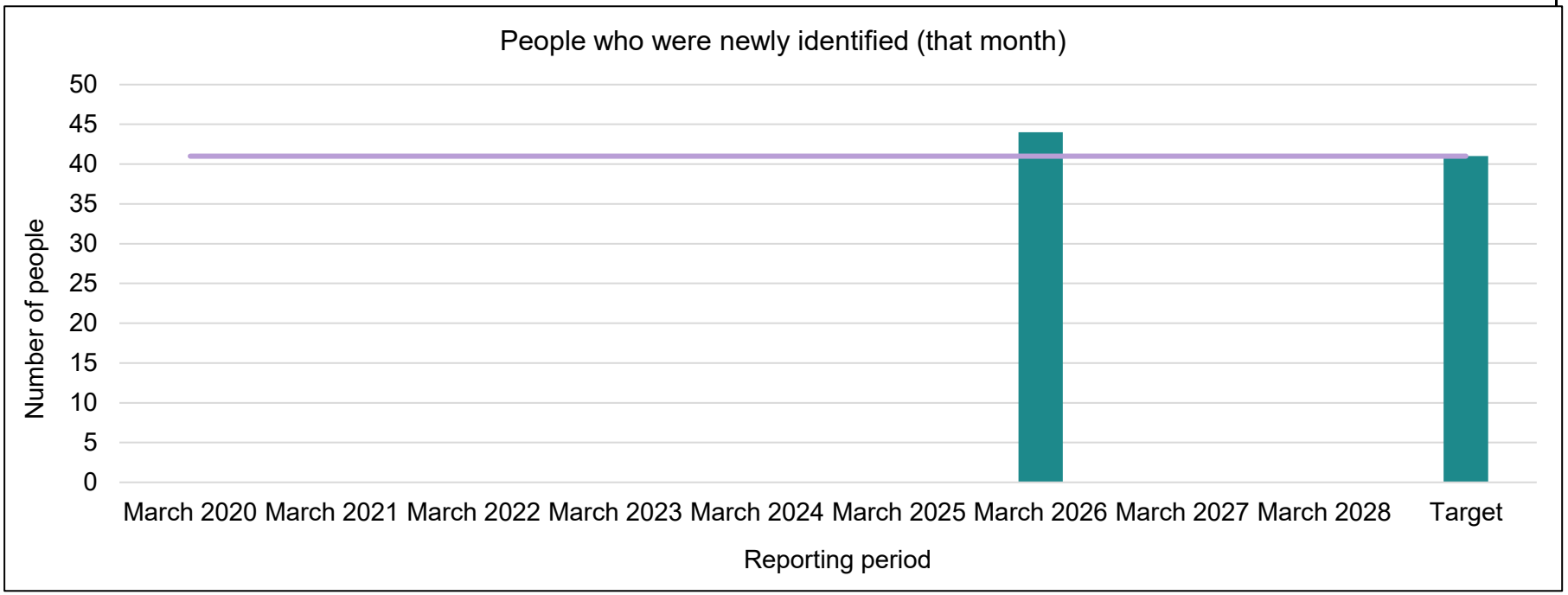
In the comment box below, please add your data annotation for this period.
• As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

Please insert comments here

O2(M) Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)

Given your answers in Section 3, you can report monthly result(s) for Outcome #2 using your person-specific data.

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	**Target**
People who were newly identified (that month)							44			41



O2(M)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

March 2026

New inflows to homelessness will decrease by 7% between March 2026 and March 2028.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

For the 2025–26 CHR, March 2026 has been established as the baseline year for Section 4 indicators. Although our community has HIFIS data available beginning in June 2025, earlier data were not used as a baseline to ensure consistency, completeness, and alignment with Community Homelessness Report requirements.
In the 2024–25 CHR, no Section 4 data were reported because the community did not yet meet the minimum reporting requirements for these indicators. As a result, comparisons to the previous CHR are not applicable, and no changes to previously reported Section 4 data exist

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

Please select two reporting periods below for which you would like to add a data annotation for:

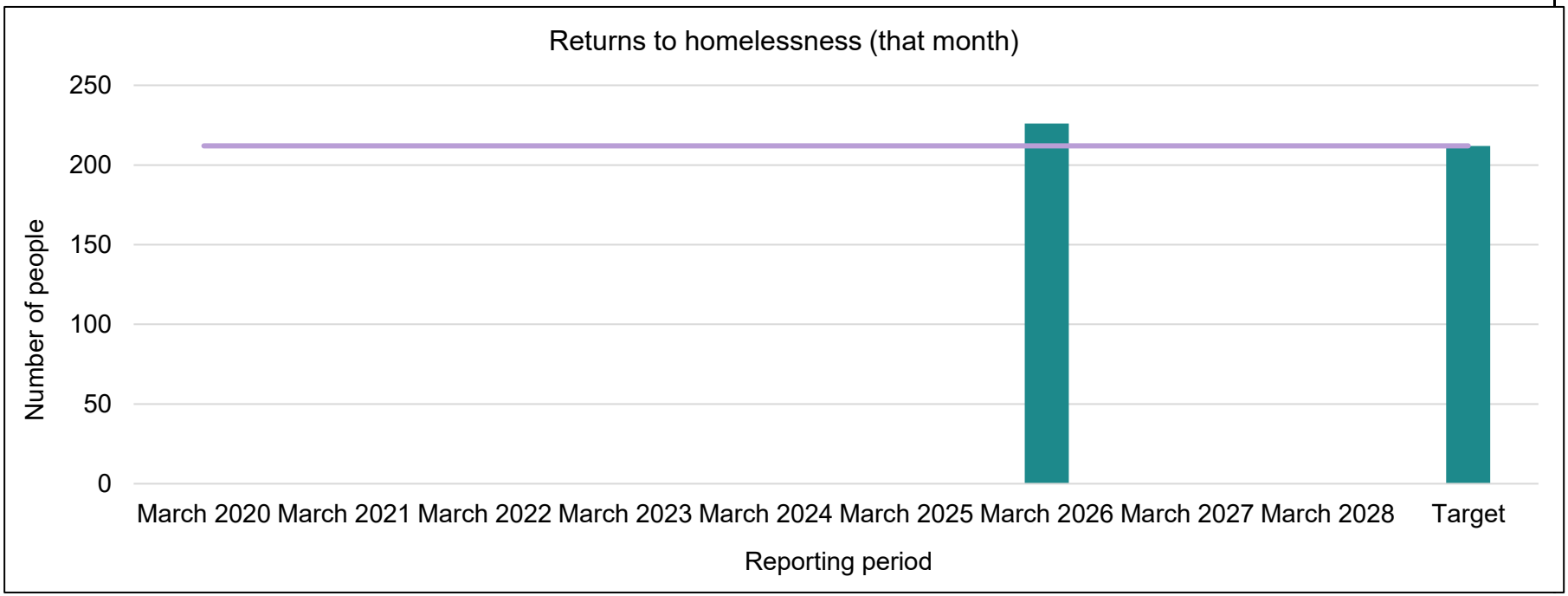
From: **To:**

Select one	→	Select one

#N/A

In the comment box below, please add your data annotation for this period.
• As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

O3(M) Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)										
Given your answers in Section 3, you can report monthly result(s) for Outcome #3 using your person-specific data.										
	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	**Target**
Returns to homelessness (that month)							226			212



O3(M)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

March 2026

Returns to homelessness will decrease by 6% between March 2026 and March 2028.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

For the 2025–26 CHR, March 2026 has been established as the baseline year for Section 4 indicators. Although our community has HIFIS data available beginning in June 2025, earlier data were not used as a baseline to ensure consistency, completeness, and alignment with Community Homelessness Report requirements.
In the 2024–25 CHR, no Section 4 data were reported because the community did not yet meet the minimum reporting requirements for these indicators. As a result, comparisons to the previous CHR are not applicable, and no changes to previously reported Section 4 data exist

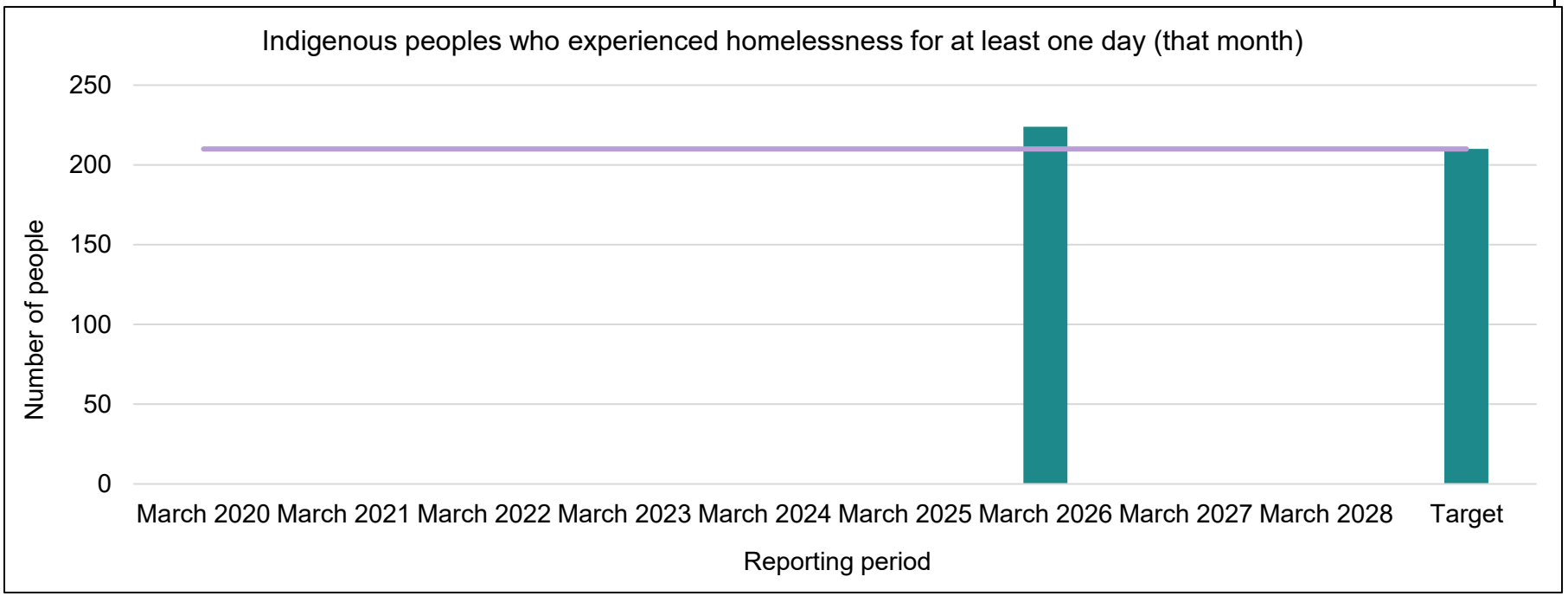
c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

Please select two reporting periods below for which you would like to add a data annotation for:

From: **To:**

	Select one →	Select one
	#N/A	
	In the comment box below, please add your data annotation for this period. • As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).	
	Please insert comments here	

O4(M) Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)										
Given your answers in Section 3, you can report monthly result(s) for Outcome #4 using your person-specific data.										
	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	**Target**
Indigenous peoples who experienced homelessness for at least one day (that month)							224			210



O4(M)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

March 2026

Indigenous homelessness will decrease by 6% between March 2026 and March 2028.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- As applicable, explain how Indigenous partners were engaged in the process of setting the baseline, setting the target, reporting on the outcome and/or interpreting the results.
- Optionally, provide any additional context on your data.

For the 2025–26 CHR, March 2026 has been established as the baseline year for Section 4 indicators. Although our community has HIFIS data available beginning in June 2025, earlier data were not used as a baseline to ensure consistency, completeness, and alignment with Community Homelessness Report requirements.
In the 2024–25 CHR, no Section 4 data were reported because the community did not yet meet the minimum reporting requirements for these indicators. As a result, comparisons to the previous CHR are not applicable, and no changes to previously reported Section 4 data exist

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

Please select two reporting periods below for which you would like to add a data annotation for:

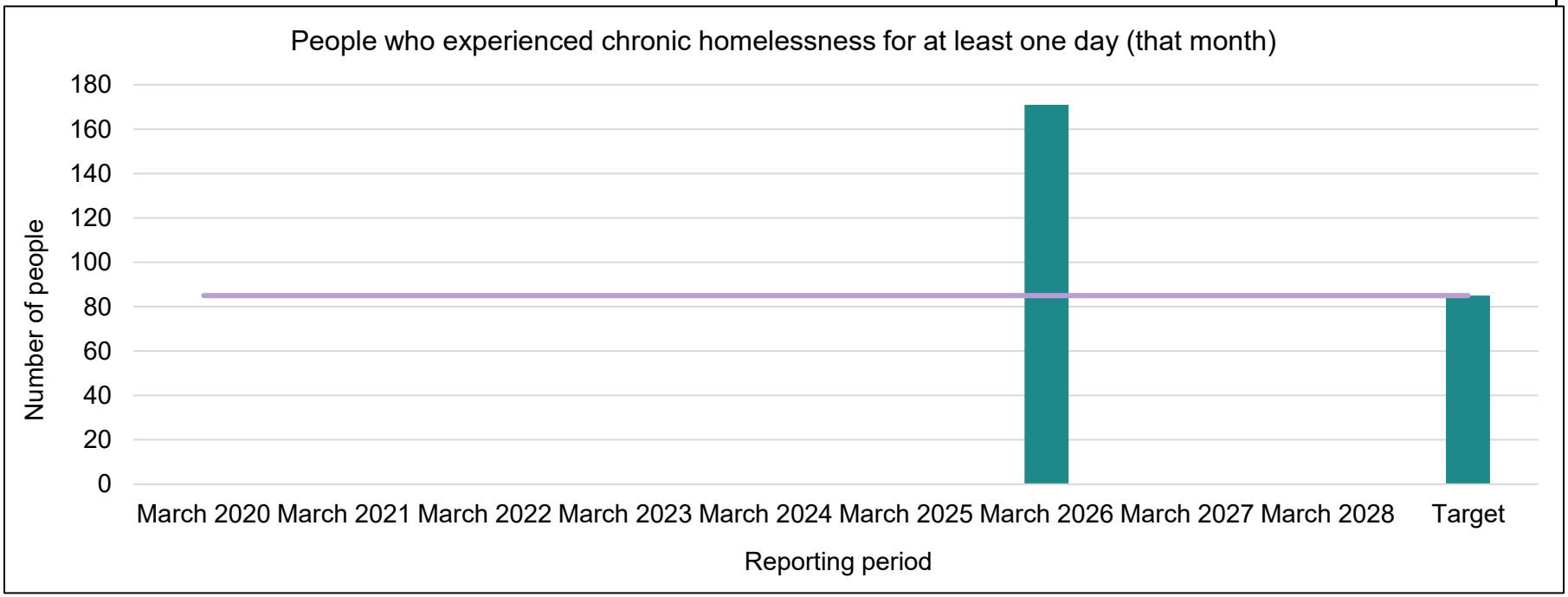
From:		To:
Select one	→	Select one

#N/A

In the comment box below, please add your data annotation for this period.
• As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

Please insert comments here

O5(M) Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)										
Given your answers in Section 3, you can report monthly result(s) for Outcome #5 using your person-specific data. Note: As applicable, your target must be, at minimum, a 50% reduction from your baseline.										
	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	**Target**
People who experienced chronic homelessness for at least one day (that month)							171			85



O5(M)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

March 2026

Chronic homelessness will decrease by 50% between March 2026 and March 2028.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

For the 2025–26 CHR, March 2026 has been established as the baseline year for Section 4 indicators. Although our community has HIFIS data available beginning in June 2025, earlier data were not used as a baseline to ensure consistency, completeness, and alignment with Community Homelessness Report requirements.
In the 2024–25 CHR, no Section 4 data were reported because the community did not yet meet the minimum reporting requirements for these indicators. As a result, comparisons to the previous CHR are not applicable, and no changes to previously reported Section 4 data exist

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

Please select two reporting periods below for which you would like to add a data annotation for:

From: **To:**

Select one	→	Select one

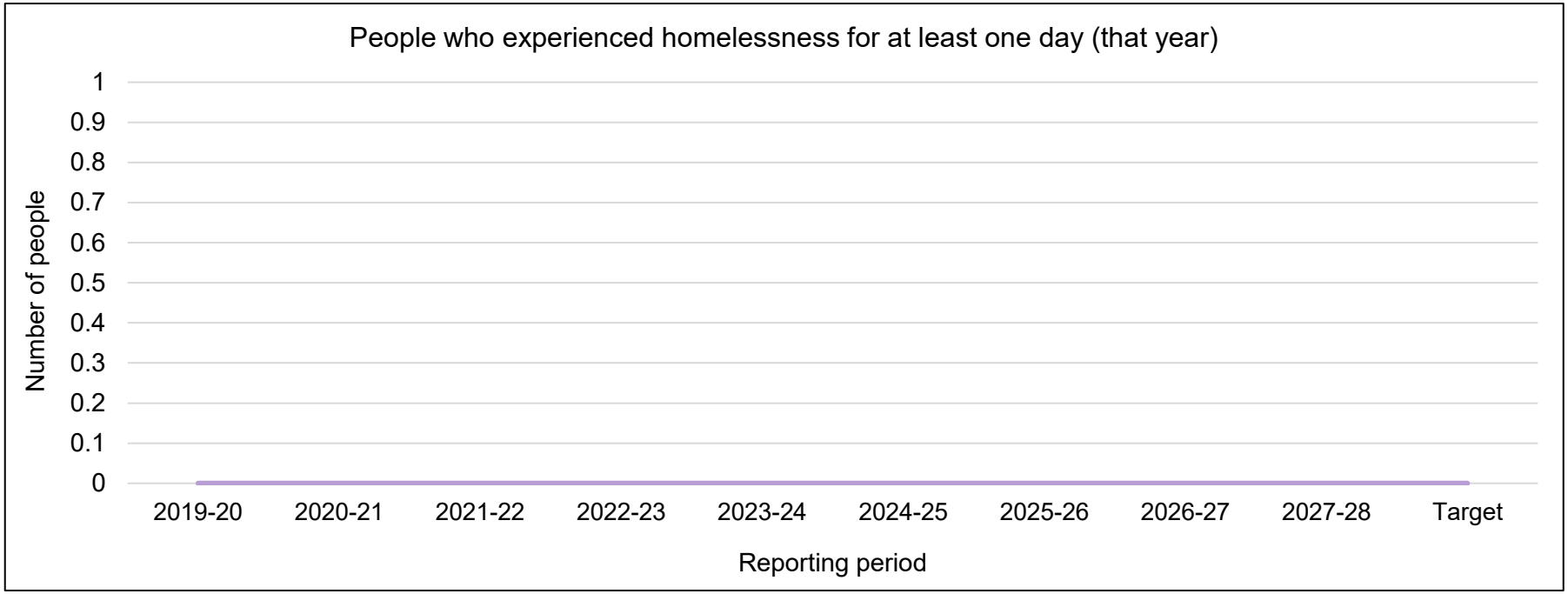
#N/A

In the comment box below, please add your data annotation for this period.
• As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

Please insert comments here

Using person-specific data to set baselines, set reduction targets and track progress – Annual data

O1(A)	**Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)**									
Given your answers in Section 3, you can report annual result(s) for Outcome #1 using your person-specific data.										
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	**Target**
People who experienced homelessness for at least one day (that year)							N/A			N/A



O1(A)	a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.	2025-26

#VALUE!

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

Annual data for the full fiscal year 2025-26 is not available, as the community started using HIFIS data in June 2025. This data will be available starting 2026-27.

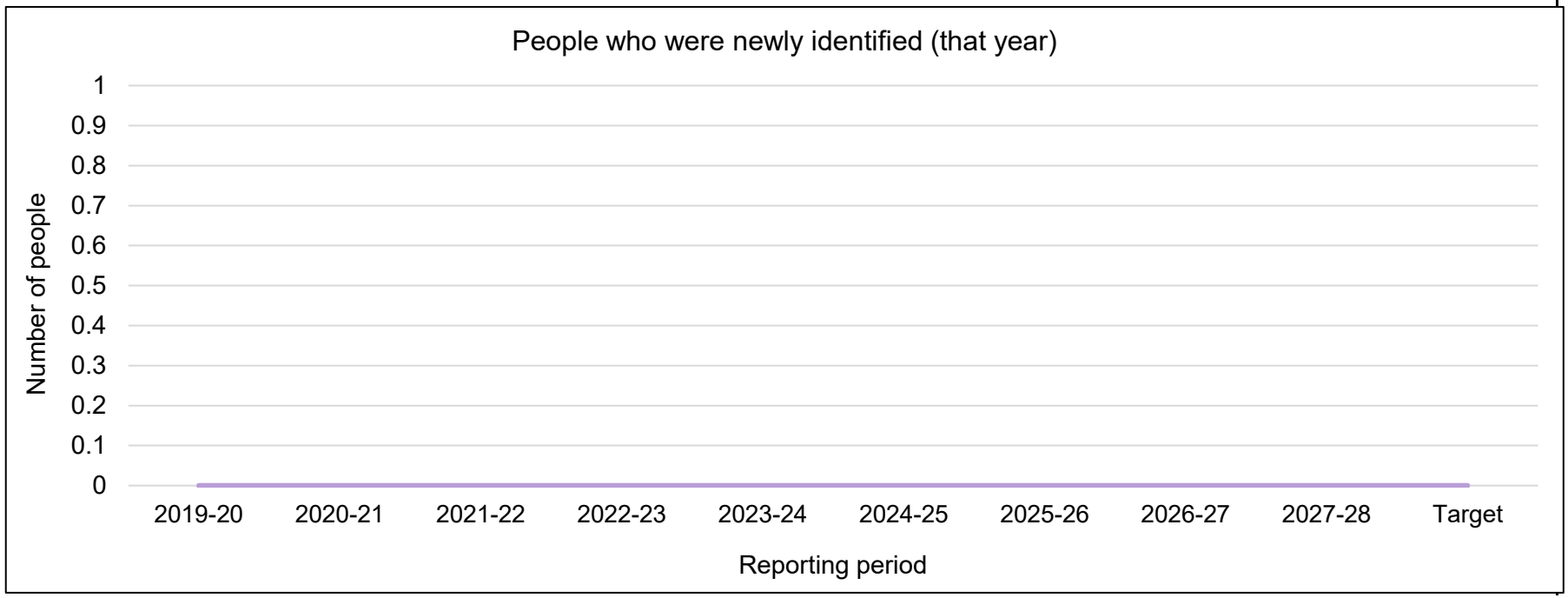
c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

Please select two reporting periods below for which you would like to add a data annotation for:

From: **To:**

	Select one →	Select one
	#N/A	
	In the comment box below, please add your data annotation for this period. • As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).	
	Please insert comments here	

O2(A)	**Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)**									
Given your answers in Section 3, you can report annual result(s) for Outcome #2 using your person-specific data.										
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	**Target**
People who were newly identified (that year)							N/A			N/A



O2(A)	a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.	2025-26

#VALUE!

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

Annual data for the full fiscal year 2025-26 is not available, as the community started using HIFIS data in June 2025. This data will be available starting 2026-27.

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

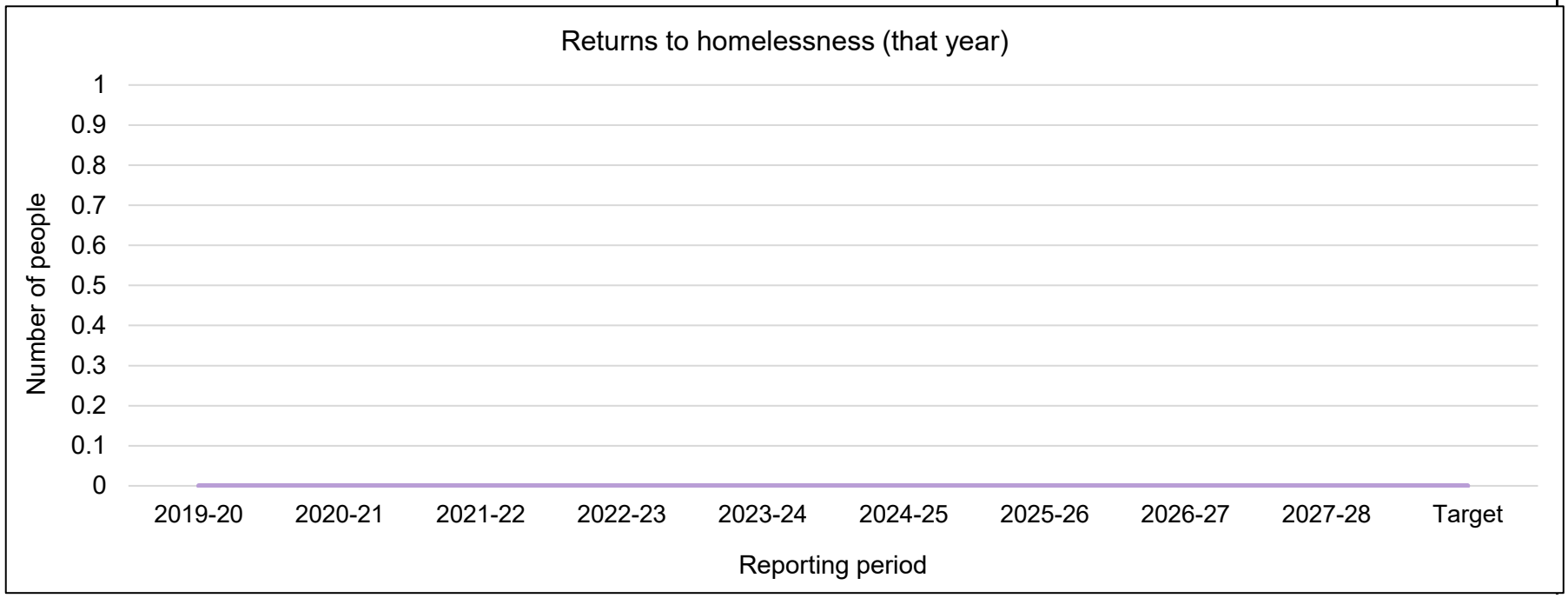
Please select two reporting periods below for which you would like to add a data annotation for:

From: **To:**

	Select one →	Select one
	#N/A	
	In the comment box below, please add your data annotation for this period. • As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).	
	Please insert comments here	

O3(A)	**Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)**

Given your answers in Section 3, you can report annual result(s) for Outcome #3 using your person-specific data.										
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	**Target**
Returns to homelessness (that year)							N/A			N/A



O3(A)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

2025-26

#VALUE!

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

Annual data for the full fiscal year 2025-26 is not available, as the community started using HIFIS data in June 2025. This data will be available starting 2026-27.

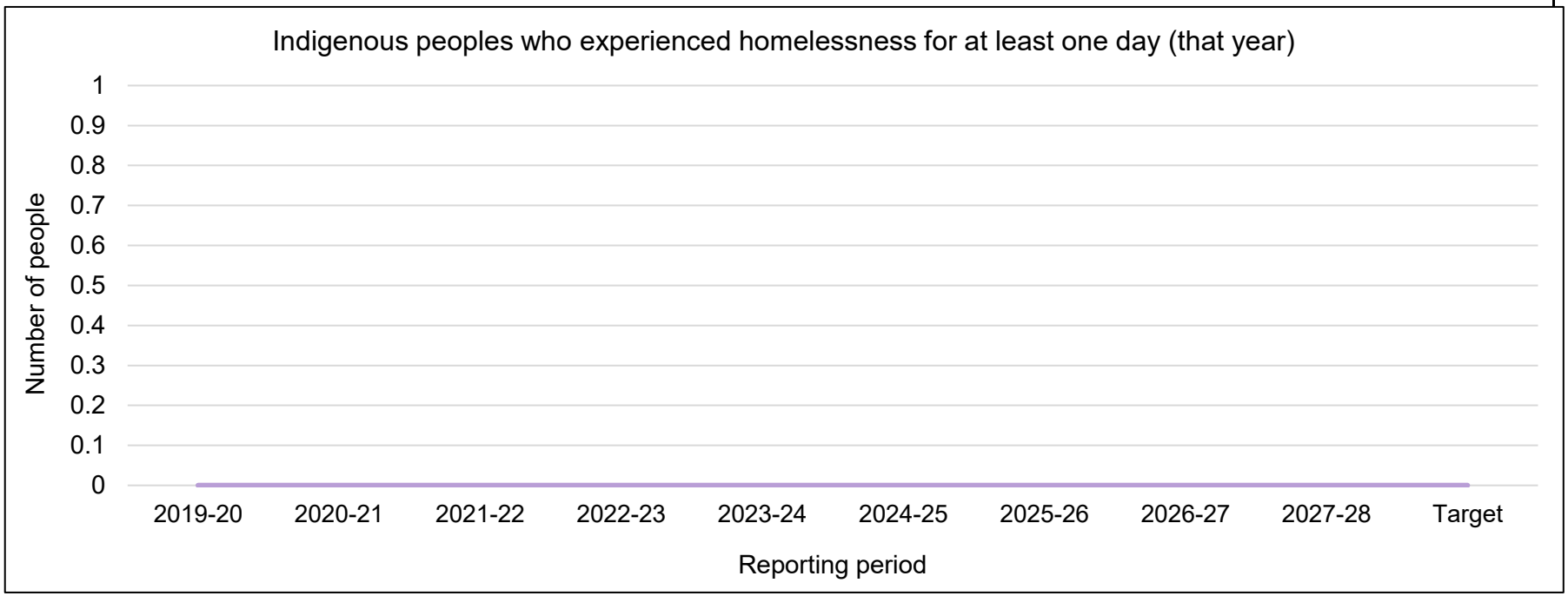
c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

Please select two reporting periods below for which you would like to add a data annotation for:

From: **To:**

	Select one →	Select one
	#N/A	
	In the comment box below, please add your data annotation for this period. • As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).	
	Please insert comments here	

O4(A)	Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)									
Given your answers in Section 3, you can report annual result(s) for Outcome #4 using your person-specific data.										
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	**Target**
Indigenous peoples who experienced homelessness for at least one day (that year)							N/A			N/A



O4(A)	a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.	2025-26
	#VALUE!	
	b) Please use the comment box below to: • As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target. • As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank. • As applicable, explain how Indigenous partners were engaged in the process of setting the baseline, setting the target, reporting on the outcome and/or interpreting the results. • Optionally, provide any additional context on your data.	
	Annual data for the full fiscal year 2025-26 is not available, as the community started using HIFIS data in June 2025. This data will be available starting 2026-27.	
	c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**): Please select two reporting periods below for which you would like to add a data annotation for:	

From:		To:
Select one	→	Select one

#N/A

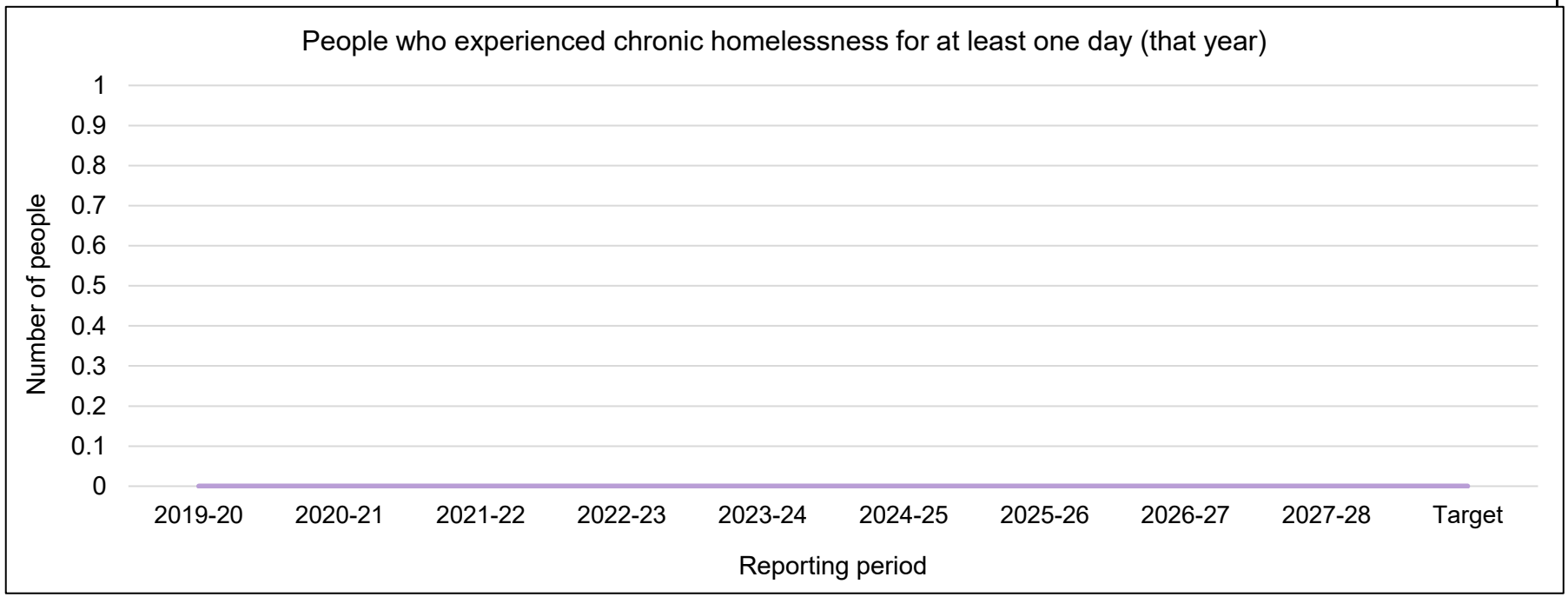
In the comment box below, please add your data annotation for this period.
• As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

Please insert comments here

O5(A) Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

Given your answers in Section 3, you can report annual result(s) for Outcome #5 using your person-specific data.
Note: As applicable, your target must be, at minimum, a 50% reduction from your baseline.

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	**Target**
People who experienced chronic homelessness for at least one day (that year)							N/A			N/A



O5(A)	a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.	2025-26

#VALUE!

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

Annual data for the full fiscal year 2025-26 is not available, as the community started using HIFIS data in June 2025. This data will be available starting 2026-27.

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

Please select two reporting periods below for which you would like to add a data annotation for:

From: **To:**

Select one	→	Select one

#N/A

In the comment box below, please add your data annotation for this period.
• As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

Please insert comments here

End of Section 4a