



LLOYDMINSTER

2026

# Accessibility Plan



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## Land Acknowledgement

The City of Lloydminster acknowledges that we are on Treaty 6 territory, a traditional meeting grounds, a gathering place and a travelling route for the Cree, Saulteaux, Blackfoot, Métis, Dene and Nakota Sioux. We acknowledge the many First Nations, Métis and Inuit whose footsteps have marked these lands for centuries.

# Executive Summary

Developed in response to *The Accessible Saskatchewan Act*, the City of Lloydminster's Accessibility Plan identifies existing accessibility strengths, opportunities for improvement and actions to help reduce barriers across municipal facilities, services, programs, communication, and employment.

The plan was informed by facility accessibility reviews, existing City policies and initiatives, previous community engagement activities and input from City departments. These efforts helped identify common accessibility themes and priorities across the organization.

Further, this plan highlights accessibility initiatives currently underway throughout the City, including improvements to public infrastructure, accessible communication practices, inclusive recreation and cultural programming, employment supports, community partnerships and municipal facilities. It also identifies opportunities to further enhance accessibility and inclusion through ongoing planning and collaboration.

Accessibility is an ongoing process. Through the actions outlined in this plan, the City of Lloydminster will continue working to identify, prevent and remove barriers while supporting full participation in community life for residents, visitors and employees.



# Mayor's Message

## Building a community where everyone is included.



Lloydminster is a community built on connection, opportunity and belonging. As our city continues to grow and evolve, we have a responsibility to ensure

accessibility remains a priority, so every resident and visitor has equitable opportunities to access City services, enjoy public spaces and experience all our community has to offer. A truly welcoming city is one where everyone can contribute, connect and thrive, regardless of ability.

This Accessibility Plan reflects the City's ongoing commitment to fostering a community where everyone feels welcome, valued and included. It provides a roadmap for identifying barriers, improving accessibility and ensuring accessibility and inclusion remain central to how we deliver municipal services, design public spaces and plan for the future. By embedding accessibility into our decision-making, we are helping create a community where every resident and visitor can access opportunities and fully engage in community life.

City Council is committed to supporting decisions that strengthen accessibility and inclusion throughout our community. Accessibility is not achieved through a single project or initiative.

It is reflected in the decisions we make, the services we provide and the way we engage with our community. Creating a more accessible and inclusive Lloydminster is an ongoing effort that depends on collaboration and thoughtful planning, informed by the experiences of residents, employees and community partners.

This work is the result of valuable input from residents, community organizations and City staff who shared their experiences and perspectives. On behalf of City Council and Administration, I would like to thank everyone who contributed to its development. Your insights will help shape a more accessible and inclusive future for Lloydminster.

By working together, we will continue removing barriers, strengthening inclusion and ensuring Lloydminster remains a welcoming, accessible and inclusive community for all.

**Mayor Gerald S. Aalbers**  
City of Lloydminster

# City Manager's Message

**City of Lloydminster committed to accessibility in all forms.**



At the City of Lloydminster, we are committed to building a community where everyone can access municipal facilities, programs, services and

information with dignity, independence and respect. Accessibility is more than removing physical barriers - it is about creating an inclusive community where every resident and visitor can fully participate in civic life.

As Canada's only bi-provincial city, Lloydminster serves a diverse and growing population with a wide range of needs, experiences and abilities. This unique position requires thoughtful planning, collaboration and a commitment to removing barriers wherever they exist.

Our City Council has identified Quality of Life and Amenities as one of its strategic priorities in the 2025–2029 Strategic Plan, recognizing that a vibrant, welcoming community is one where all residents can participate in community life, access essential services and enjoy the opportunities that make Lloydminster a great place to live, work and play.

Accessibility is a shared responsibility that extends across every area of our organization. From public buildings and parks to customer service and digital communications, we are committed

to designing and delivering services that are welcoming and accessible to everyone.

This Accessibility Plan reflects our commitment to continuous improvement. It provides a framework for identifying barriers and taking meaningful action to improve access to municipal services and opportunities. By embedding accessibility into our planning, policies, projects and day-to-day decision-making, we are creating a stronger, more inclusive community.

While we are proud of the progress we have made, we recognize that accessibility is an ongoing journey rather than a destination. Success depends on collaboration with residents, community organizations, businesses, employees and our provincial partners. Together, we will continue to foster a culture of inclusion and ensure accessibility remains a consideration in everything we do.

On behalf of City Council and City Administration, thank you to everyone who contributed their insights and lived experiences to the development of this plan. Your perspectives are helping shape a more welcoming, inclusive and accessible Lloydminster - today and for future generations.

**Dion Pollard**  
City Manager

# Glossary of Terms

## The Government of Saskatchewan defines accessibility as follows:

“Accessibility means that all people can take part in their communities through work, play and other daily activities. Accessibility is about removing barriers so people can feel included and have independence. Accessibility is important for everyone, especially people with disabilities.”

- *The Accessible Saskatchewan Act, 2023*

**Accessible:** Giving people the opportunity to fully participate in every aspect of life reasonably possible. This can be achieved by considering and reducing barriers.

**Accommodations:** Measures implemented to remove or mitigate barriers created by existing inaccessible designs.

**Attitudinal Barrier:** Barriers created from the way people think and feel about people with different disabilities that result in limiting their potential. Examples may include stereotyping, stigma, prejudice and discrimination.

**Barrier:** Anything that hinders or challenges the full and equal participation in society of persons with disabilities and includes a physical barrier, an architectural barrier, an information or communications barrier, an attitudinal barrier, a technological barrier, a policy, or a practice.

**Disability:** Any impairment that, in interaction with a barrier, hinders an individual’s full and equal participation in society and includes:

- a. a physical, mental, intellectual, cognitive, learning, communication or sensory impairment; and
- b. a functional limitation;

whether permanent, temporary or episodic in nature, or evident or not.

## **Information and Communication Barrier:**

Barriers experienced by people who have disabilities affecting their hearing, speaking, reading, writing and/or understanding, or by those who use different methods of communication. Examples may include written messages that prevent people with visual impairments from accessing (such as small print or no braille), auditory messages that prevent people with hearing impairments from accessing (such as no captioning or no interpretation), or use of technical language or long sentences which may create barriers to those with cognitive impairments.

**Physical Barrier:** Structural obstacles that prevent mobility or access to a natural or manmade environment. Examples may include curbs or steps that prevent people with mobility impairments from accessing a sidewalk or facility, narrow doorways or hallways, or poor lighting.



# Introduction

**Located on the provincial border of Alberta and Saskatchewan, the City of Lloydminster is a growing regional hub that is home to more than 30,000 residents.**

As a municipality, the City provides a wide range of services, programs and facilities including transportation infrastructure, parks and green spaces, social programs and services and leisure services.

Accessibility is an important consideration in ensuring all residents and visitors can fully participate in community life. The 2022 Canadian Survey on Disability revealed that 29.8 per cent of Saskatchewan residents and 27.5 per cent of Alberta residents over the age of 15 reported living with a disability<sup>1</sup>. In the City of Lloydminster's 2022 Social Needs Assessment, 23 per cent of survey respondents reported living with a sensory, physical, cognitive, or mental-health related disability<sup>2</sup>. These findings emphasize the importance of creating accessible spaces, services and opportunities throughout the community.

## Provincial Legislation

In December 2023, *The Accessible Saskatchewan Act* was introduced with the intent of making Saskatchewan a more accessible province for

all. Under the Act, designated public sector organizations are required to develop and implement an accessibility plan. The City of Lloydminster's Accessibility Plan outlines the actions the City will take to identify, prevent and remove barriers to accessibility, helping create a community where everyone has the opportunity to participate fully. The plan also supports the City's ongoing commitment to improving accessibility for residents, visitors and employees. By acknowledging existing barriers and identifying opportunities for improvement, the plan provides a framework for ongoing accessibility efforts across the City.

The City recognizes that barriers can prevent the full and equal participation of people with disabilities. These barriers may be physical, communication-related, or attitudinal. Additional definitions are provided in the Glossary of Terms section of this plan.

## Commitment to Accessibility

The City of Lloydminster is committed to fostering a community where all residents and visitors can

access municipal services, facilities, programs and information with dignity and independence. This Accessibility Plan supports that commitment by identifying barriers and outlining actions to prevent and remove them. Through ongoing collaboration, education and continuous improvement, the City will work to create a more accessible and inclusive community where everyone has the opportunity to participate fully.

1. Government of Canada, *Accessibility and Persons with disabilities*
2. City of Lloydminster, *What We Heard Report: 2022 Social Needs Assessment Engagement*, 28



A photograph of a woman from behind, sitting on a stationary bike in a gym. She has a tattoo on her upper back and is wearing a blue sports bra and black leggings. In the background, other people are visible on bikes. A large orange rectangle is overlaid on the center of the image, containing the title text in white.

# Accessibility Plan Focus Areas



# Accessibility in Recreation and Programming

## Current Accessibility Practices:

The City offers a variety of recreational, cultural and leisure programming with several practices currently in place to support accessibility, including:

- Adapting classes, workshops and cultural programs to support individual needs
- Providing staff training to build the skills and knowledge required to support participants with disabilities
- Partnering with community support organizations to develop adaptable art programming
- Offering fitness programming for individuals with limited mobility
- Providing opportunities for parents and guardians to identify accommodation needs in advance of swimming lessons, allowing staff to prepare appropriate supports



## Barriers and Challenges:

As the City continues to enhance accessibility within recreation and cultural programs, several opportunities for improvement have been identified, including:

- Online registration processes that may create barriers for some participants
- Physical accessibility limitations at some facilities that may affect participation
- The need for ongoing staff training and education to support accessible program delivery
- Limited awareness of available accommodations and supports among program participants

## Improvements Completed, Underway, or Planned:

The City continues to identify opportunities to strengthen accessibility and inclusion within recreation and cultural programming. Several improvements have been completed or are currently underway, including:

- The development of the new Lloydminster Museum + Archives facility, which incorporates accessibility features such as tactile signage, universal washrooms, accessible parking lot ramps and improved program space accessibility

- The inclusion of diverse representation in marketing and promotional materials
- Ongoing staff training to support accessible customer service and program delivery
- The implementation of Support Person Guidelines through the Diversity, Inclusion and Accessibility Policy, which allows support persons to accompany participants without paying regular admission or program fees

## Priority Actions:

Building on existing efforts, several priorities have been identified to further enhance accessibility and inclusion, including:

- Continuing to provide staff training related to accessibility and inclusive program delivery
- Ensuring accessibility considerations are incorporated into future facility upgrades and redevelopment projects
- Increasing awareness of available accommodations and supports within City programs and services

# Built Environment

In August 2025, P3Architecture Partnership (P3A) completed an accessibility review of City of Lloydminster Facilities. The review assessed 17 municipal facilities using the following categories:

- Vehicular Access
- Exterior Approach and Entrance
- Interior Circulation
- Interior Services and Environment
- Sanitary Facilities
- Wayfinding and Signage
- Emergency Systems
- Additional Use of Spaces
- Mind-Friendly Environments

The following summaries highlight existing accessibility features and opportunities for improvement as identified through P3A's accessibility review. While the review included a broader range of facilities, this section focuses on select public-facing facilities where the majority of building space is accessible to, or regularly utilized by, members of the public. The complete accessibility review can be accessed through the link provided in the Resources section of this plan.



# Built Environment

|                                     | Existing Accessibility Features                                                                                                                                                                                                | Opportunities for Improvement                                                                                                                                                                           |
|-------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Airport Terminal</b>             | <ul style="list-style-type: none"> <li>• Open interior circulation areas with minimal interior doors</li> <li>• Touchless washroom fixtures</li> <li>• Accessible stalls within public washrooms</li> </ul>                    | <ul style="list-style-type: none"> <li>• Accessible parking lot surface and signage</li> <li>• Service counter accessibility</li> <li>• Washroom accessibility</li> </ul>                               |
| <b>Archie Miller Arena</b>          | <ul style="list-style-type: none"> <li>• Designated accessible parking stall</li> <li>• Covered canopy at the main entrance</li> <li>• Accessible stalls within public washrooms</li> </ul>                                    | <ul style="list-style-type: none"> <li>• Parking lot accessibility</li> <li>• Washroom, shower and change room accessibility</li> <li>• Athlete access to player benches and the ice surface</li> </ul> |
| <b>Bioclean Aquatic Centre</b>      | <ul style="list-style-type: none"> <li>• Designated accessible parking stalls</li> <li>• Accessible stalls within public washrooms</li> <li>• Zero entry access to wave pool and assistive lift access in lane pool</li> </ul> | <ul style="list-style-type: none"> <li>• Washroom, shower and change room accessibility</li> <li>• Tactile signage</li> <li>• Accessible emergency exit routes</li> </ul>                               |
| <b>Co-op Community Outdoor Pool</b> | <ul style="list-style-type: none"> <li>• Easily identifiable entrance</li> </ul>                                                                                                                                               | <ul style="list-style-type: none"> <li>• Door and hallway accessibility</li> <li>• Washroom, shower and change room accessibility</li> <li>• Accessible pool access</li> </ul>                          |

## Existing Accessibility Features

## Opportunities for Improvement

### Legacy Centre

- Designated accessible parking stalls
- Accessible main entrance with push button operators
- Generous circulation space within the commercial kitchen

- Interior door accessibility
- Washroom accessibility
- Accessible emergency exit routes

### Lloydminster Public Library

- Spacious lobby
- Variety of seating options available
- Braille signage provided on the ends of book rows

- Entrance gate accessibility
- Washroom accessibility
- Accessible emergency exit routes

### Lloydminster Golf & Curling Centre

- Designated accessible parking stall at golf course entrance
- Accessible spectator seating features
- Men's locker room includes half-height lockers

- Interior door accessibility
- Elevator accessibility
- Washroom, shower and change room accessibility

### Lloydminster Museum + Archives

- Designated accessible parking stalls with aisles
- Easily identifiable entrance
- All washrooms are universal

- Interior door accessibility
- Tactile signage
- Accessible emergency exit routes

## Existing Accessibility Features

## Opportunities for Improvement

### Russ Robertson Arena

- Designated accessible parking stalls
- Entrance has automatic sliding doors
- All doors have lever handles

- Washroom, shower and change room accessibility
- Tactile signage
- Accessible emergency exit routes

### Servus Sports Centre

- Designated accessible parking stalls with aisles
- Elevator access
- Accessible equipment in fitness centre

- Interior door accessibility
- Washroom, shower and change room accessibility
- Accessible emergency exit routes

The accessibility review found that many municipal facilities already include features that support a wide range of users, including individuals with disabilities, seniors, families and people experiencing mobility limitations. At the same time, opportunities were identified to improve physical access, navigation, participation and overall user experience. These findings have helped identify priority areas for improvement and will help guide future accessibility planning and decision-making.





# Employment

## Current Accessibility Practices:

The City continues to demonstrate its commitment to accessible employment practices through initiatives such as:

- Implementing a Diversity, Inclusion and Accessibility Policy and a Non-Occupational Accommodation Directive
- Providing workplace accommodations up to the point of undue hardship
- Partnering with Inclusion Lloydminster and local high school educational support programs
- Promoting employment opportunities through multiple channels, including digital postings and job fairs
- Implementing a Professional Development Directive that promotes continued learning for all employees
- Offering a range of programs including flexible working arrangements, telework, employee and family medical leave, health and retirement benefits and more

## Barriers and Challenges:

While many accessibility measures are in place, some challenges remain, such as:

- Balancing operational requirements with employee interest in expanded workplace flexibility, such as full time telework and compressed work weeks
- Attracting and retaining a diverse workforce in a competitive labour market
- Continuing to ensure recruitment and employment practices remain accessible and inclusive for all applicants

## Improvements Completed, Underway, or Planned:

Efforts to remove employment barriers and improve access for employees include:

- Implementation of Unconscious Bias training with a focus on equitable hiring practices



- In-person information sessions for key positions, such as firefighters and telecommunications operators
- Continuously improving recruitment processes by staying current with emerging workforce trends, labour market changes and recruitment best practices and incorporating these into our hiring strategies
- Implementation of a new Human Resource Information System to improve applicant and onboarding experiences

## Priority Actions:

Building on existing efforts, several priorities have been identified to further enhance accessible and inclusive employment practices, including:

- Continuing to review recruitment and hiring practices to identify and remove barriers for applicants
- Maintaining partnerships with community organizations and educational institutions that support employment opportunities and work placements
- Exploring opportunities to enhance workplace flexibility while meeting operational requirements
- Continuing to promote awareness of available accommodation supports for employees and job applicants



# Information and Communications

## Current Accessibility Practices:

The City of Lloydminster strives to ensure all City communications are accessible, inclusive and reflective of Lloydminster's diverse population. Several practices are currently in place, including:

- Communicating in plain language (often a Grade 6–8 reading level)
- Avoiding unnecessary use of acronyms, abbreviations and technical terminology
- Ensuring website and digital content meets [WCAG 2.1 AA](#) accessibility standards
- Providing translated information for specific materials where appropriate
- Collaborating with community organizations to review content when targeting equity-deserving groups

## Barriers and Challenges:

As the City continues to strengthen accessible and inclusive communication practices, several challenges have been identified, including:

- Limited capacity to routinely provide information in multiple languages, despite a growing population of residents whose first language is not English
- The time and resources required to produce accessible documents and alternative communication formats
- Ensuring all age demographics maintain connection to City information as communication channels continue to evolve
- Ensuring accessibility is consistently considered across all departments and communication channels



## Improvements Completed, Underway, or Planned:

The City of Lloydminster continues to identify opportunities to enhance accessibility in communication. Several improvements have been completed, are underway, or are planned, including:

- Continued enhancement of website accessibility and compliance with WCAG 2.1 AA standards
- Continued focus on the use of plain language principles in public communications
- Regular review of digital content to improve readability, navigation and accessibility
- Increased awareness and guidance for staff on creating accessible documents, presentations and digital content
- Future evaluation of opportunities to expand translation services and provide information in alternative formats where appropriate

## Priority Actions:

Building on current efforts, several priorities have been identified to further enhance accessibility, including:

- Developing consistent corporate standards and training for accessible communications across all departments
- Continuing to improve the accessibility of the City's website, online forms and digital documents
- Increasing the availability of alternative communication formats upon request
- Strengthening relationships with community organizations to better understand and address the communication needs of diverse populations





# Outreach and Community Partnerships

The City of Lloydminster supports accessibility and inclusion through community partnerships and programs designed to reduce barriers to participation. Examples include the Recreation Access Program and support for Border City Connects Society.

## Recreation Access Program

The Recreation Access Program (RAP) helps reduce financial barriers to recreation for residents with modest incomes. Eligible participants receive reduced admission and membership rates at City recreation facilities, helping improve access to recreation, wellness and community participation.

Applicants must reside in Lloydminster and meet one of the Program's eligibility requirements, including income-based criteria, receiving disability-related income supports or meeting newcomer eligibility requirements.

Once approved, participants qualify for reduced admission rates and discounted memberships at four recreation facilities across Lloydminster.

## Border City Connects Society

Border City Connects Society (BCC) provides accessible transportation services for individuals with disabilities within Lloydminster. These services support access to employment, medical appointments, community programs and other essential services while promoting independence and community participation.

In addition to local transportation services, BCC provides affordable transportation support for residents travelling to medical appointments in Saskatoon and Edmonton.

The City of Lloydminster supports BCC through funding provided by the Government of Saskatchewan's Transit Assistance for People with Disabilities Program, as well as through a municipal funding agreement.

In 2025, BCC provided 24,347 trips to individuals with disabilities, demonstrating the important role accessible transportation plays in reducing barriers and supporting residents' quality of life.

Through programs, partnerships and funding support, the City continues to work with community organizations to reduce barriers and improve access to recreation, transportation and community participation.

# Urban Design

## Community Infrastructure and Accessibility

### Current Accessibility Practices:

Accessibility is an important consideration in urban design, engineering and transportation planning. Both operations and long-term planning initiatives enhance mobility, remove barriers and improve access to public spaces and transportation infrastructure. Accessibility is reflected in a range of planning documents, policies, and infrastructure programs including:

- Documents such as the Municipal Development Plan, Land Use Bylaw and Municipal Development Standards
- Annual trail rehabilitation and expansion projects
- Annual Street Improvement Program and Water and Sewer Replacement Program
- Curb ramps at intersections and tactile walking surface indicators
- Audible push buttons at intersections
- Enhanced pavement markings at crossings
- Continuous pedestrian routes with improved sidewalk conditions in Downtown Lloydminster
- Wider sidewalks in priority streetscape zones to support mobility devices
- Improved surface quality in Downtown Lloydminster, reducing tripping hazards
- Enhanced lighting for visibility and safety, particularly in winter months
- Accessibility improvements to commercial spaces through façade improvement program

### Barriers and Challenges:

While many accessibility measures are in place, some challenges remain, such as:

- Limited funding available to improve areas that create barriers to accessibility
- Surface infrastructure was built to older design standards and may not meet current accessibility expectations
- Parts of Downtown Lloydminster continue to experience aging infrastructure, limited pedestrian amenities and accessibility challenges
- Gaps in the community's trail network
- Unpaved trail sections with limited accessible alternatives
- Unpaved parking areas at public green spaces

## Improvements Completed, Underway, or Planned:

Accessibility improvements are being supported through actions such as:

- Development of the Trails and Sidewalk Master Plan to identify opportunities for improved crossings and better sidewalk and pathway connections
- Continued instillation of tactile walking surface indicators
- Incorporating audible push buttons within all new traffic signal designs
- Upgrading current curb ramps to depressed curb ramps
- Enhancing accessible parking at the Russ Robertson Arena and the Servus Sports Centre
- Providing depressed curb ramp access on sidewalks leading to schools and public parks

## Priority Actions:

Building on existing efforts, future priorities in urban design may include:

- Increasing number of depressed curb ramps, enhanced pavement markings and signage at crossing locations
- Continuing the Central Business District improvement plan in Downtown Lloydminster
- Completing missing sidewalk and pathway connections



# Urban Design

## Accessible Parking Downtown

### Current Accessibility Practices:

Current efforts in Downtown Lloydminster reflect the City's ongoing commitment to accessibility, including:

- Providing accessible parking stalls throughout the downtown area
- Aiming to provide at least one accessible parking stall per block
- Locating stalls at block ends where possible to improve access to sidewalks and crossings
- Encouraging businesses to provide accessible parking on-site where feasible

### Barriers and Challenges:

Continued efforts to enhance accessible parking in Downtown Lloydminster may focus on:

- Balancing the need for accessible parking with overall parking availability
- Ensuring accessible parking locations continue to meet the needs of changing businesses and land uses
- Maintaining consistency in the number and placement of accessible parking stalls throughout the downtown area

### Improvements Completed, Underway, or Planned:

Several improvements have been completed or are currently underway, including:

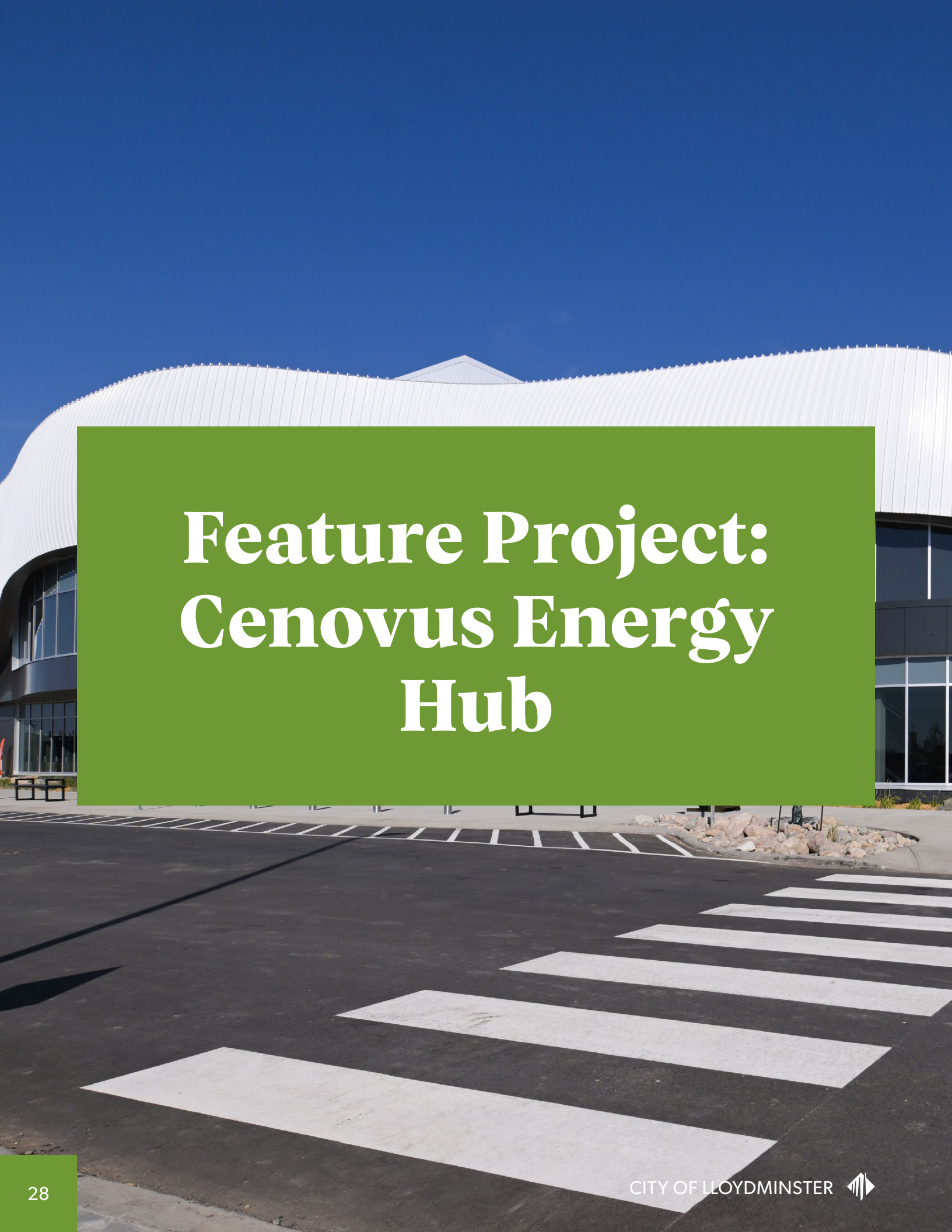
- Including accessible parking stalls in Central Business District redevelopment projects
- Installing consistent signage and pavement markings for accessible parking stalls
- Incorporating depressed curb ramps near accessible parking locations
- Improving consistency in the placement of accessible parking stalls throughout downtown

### Priority Actions:

The following priorities may help strengthen accessibility moving forward in Downtown Lloydminster:

- Developing clear guidelines for the location and quantity of accessible parking stalls downtown
- Continuing to incorporate accessible parking into downtown redevelopment and infrastructure projects





# Feature Project: Cenovus Energy Hub





# Feature Project – Cenovus Energy Hub



## Background:

Cenovus Energy Hub reflects the City of Lloydminster's commitment to creating an inclusive and accessible space for all users. Since opening on October 1, 2025, the facility has provided a variety of features designed to support athletes, spectators, volunteers and visitors.

Throughout the facility design engagement process, accessibility was consistently identified as a priority. This feedback helped inform the design decisions, ensuring a wide range of user needs were considered. The City also partnered with Inclusion Lloydminster to help identify opportunities to enhance accessibility and inclusion within the facility.

Many of the features incorporated into Cenovus Energy Hub benefit individuals with disabilities, families, older adults and visitors with mobility limitations.

## Accessibility-Informed Design:

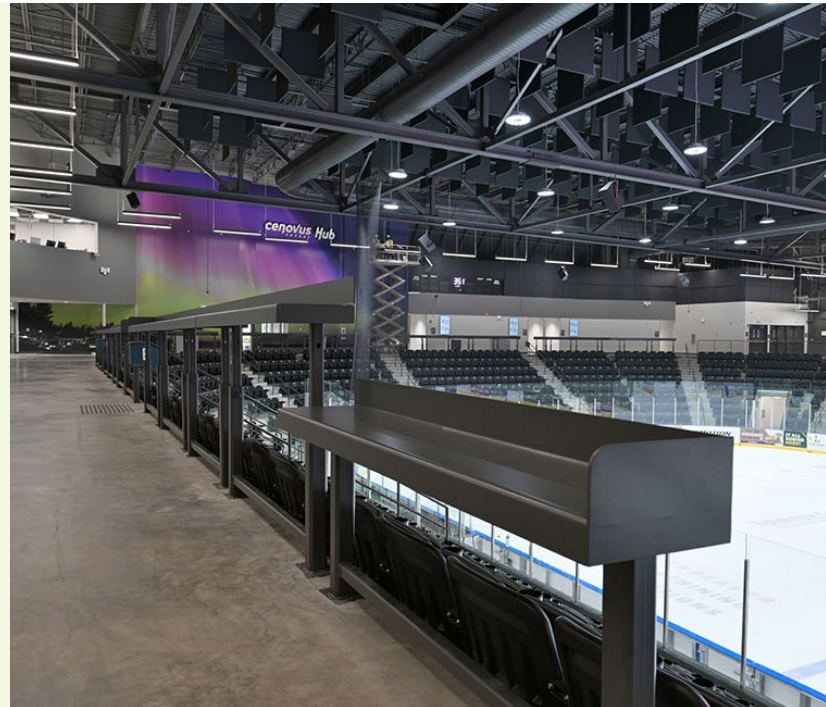
Accessibility features incorporated into Cenovus Energy Hub were informed through public engagement, stakeholder consultation, community partnerships and discussions with accessibility-focused organizations and user groups.



## Accessibility Features at Cenovus Energy Hub:

### Barrier-Free Spectator Seating:

Cenovus Energy Hub includes a variety of spectator seating options designed to support accessibility. Adjustable telescopic railings in both arenas can be raised to 1,070 mm for bar-style seating and lowered to 800 mm to provide accessible viewing options. The Community Arena features an accessible, warm viewing area inside the main lobby while the Event Arena has barrier-free seating available at ice level.

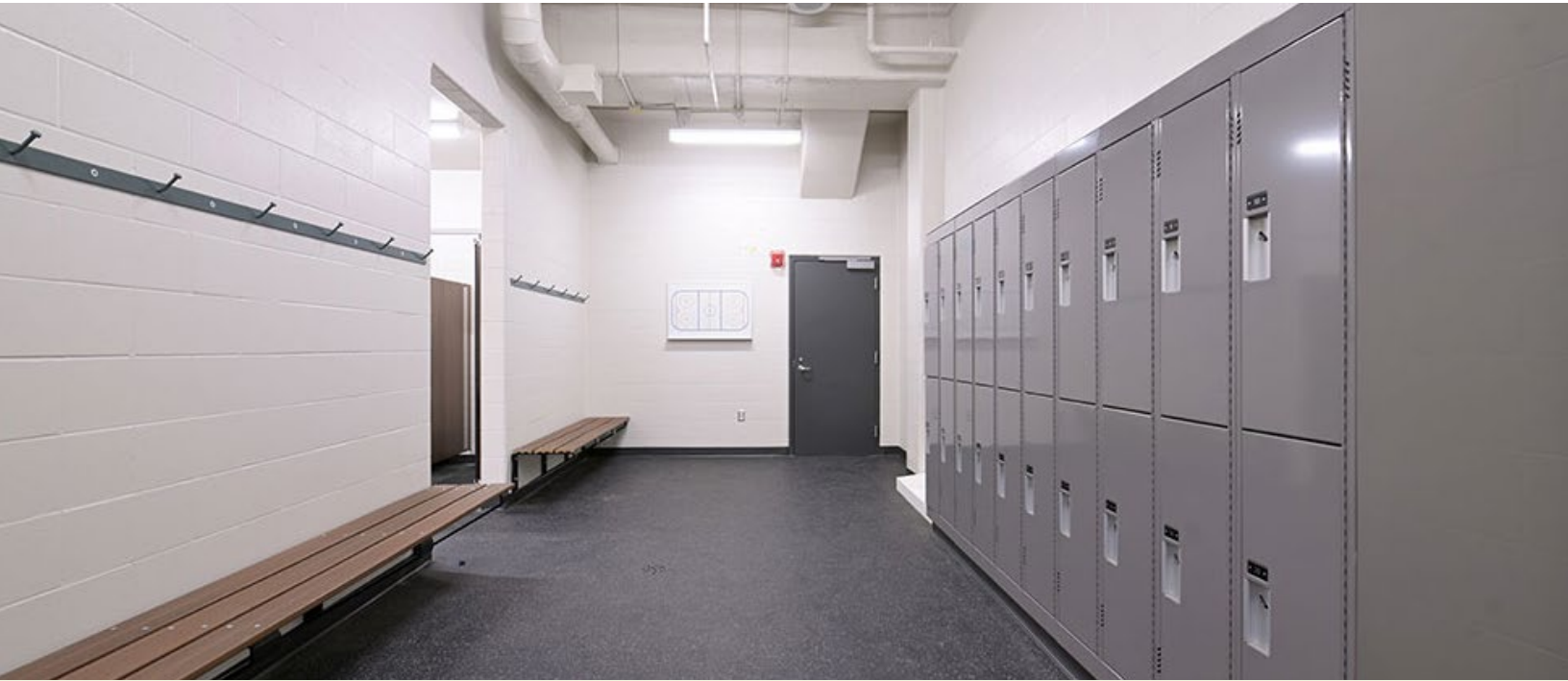


### Accessible Washrooms:

Throughout the facility, there is a mix of women's, men's and everyone washrooms. Each public washroom includes a barrier-free stall with a 1,700 mm turning radius and mobility aids. In addition, each level features washrooms with individual, fully accessible stalls.

# Feature Project – Cenovus Energy Hub

## Accessibility Features at Cenovus Energy Hub:



### Dressing Rooms:

The facility includes a mix of medium and large dressing rooms, with the medium dressing rooms serving as flexible spaces. These rooms can be used by mixed-gender teams to provide a comfortable dressing area for players or to allow coaches and trainers of the opposite gender to participate appropriately. Medium dressing rooms are connected to the large dressing rooms through an internal door, allowing teams to remain together.

The dressing rooms are also designed to support physical accessibility, featuring zero-threshold entrances, a 1,700 mm turning radius, accessible fixture heights and a barrier-free shower stall in each dressing room. Privacy was also considered throughout the design, with partitions between stalls, as well as private dry changing and wet shower spaces.



### Ice Surface:

Through conversations with Women's Para Hockey of Canada, accessibility features were incorporated into Cenovus Energy Hub to support para hockey players in both the Event Arena and Community Arena.

The player boxes include removable player benches, specialized flooring for ice-level access and removable boards in front of the benches. Penalty boxes are designed to accommodate sledges, while the score keeper's box is accessible from the main level of each arena and can accommodate wheelchair users.

Cenovus Energy Hub reflects the City's commitment to accessibility by incorporating features that support participation and create a more inclusive experience for all facility users.



# Next Steps



# Next Steps

1

Publish the Accessibility Plan on the City's website in accessible format for public access by December 31, 2026

2

Annually review the Accessibility Plan and update where applicable

## Contact Us

We value your feedback and welcome members of the public to submit comments about our Accessibility Plan by visiting [lloydminster.ca/accessibility](https://lloydminster.ca/accessibility).

## Closing Statement

Accessibility is an ongoing journey that requires collaboration, awareness and continuous improvement. While significant work has already been undertaken to improve accessibility across municipal facilities, services and programs, there will always be opportunities to learn, adapt and respond to the evolving needs of Lloydminster.

This Accessibility Plan provides a foundation for future action by identifying existing strengths, highlighting opportunities for improvement and establishing priorities that will guide decision-making across the organization. By considering accessibility in planning, policy development and service delivery, the City of Lloydminster will continue working towards reducing barriers and supporting meaningful participation throughout the community.



# Resources

The following resources informed the development of this Accessibility Plan and provide additional information on accessibility, inclusion, legislation, municipal policies and community initiatives:

- [Accessible Saskatchewan Act](#)
- [Accessibility and Inclusion Spotlight: City of Lloydminster](#)
- [Accessibility and Persons with disabilities](#)
- [City of Lloydminster - Communication and Public Participation Policy](#)
- [City of Lloydminster - Council Strategic Plan 2025-2029](#)
- [City of Lloydminster - Diversity, Inclusion and Accessibility Policy](#)
- [City of Lloydminster - 2025 Accessibility Report](#)
- [Event Facility Project Synopsis](#)
- [What We Heard Report – Your Place, Your Experience: Second Public Engagement](#)
- [What We Heard Report – 2022 Social Needs Assessment Engagement](#)

