

Staff Experience Survey FAQs

Where can I find the survey?

Between **October 19 and November 2**, you can access the survey through the **email MEMO**, via our **Intranet** (SharePoint), or by scanning the **QR code on posters** throughout the hospitals.

Is my feedback really anonymous?

Yes. MAHC has partnered with SOM, an independent research firm, to administer the survey and collect and analyze responses. Individual survey responses are not shared with MAHC. **Results are provided in a summarized format** to help identify workplace trends and opportunities for improvement.

If the survey is anonymous, how can I receive a gift card?

At the end of the survey, you'll **have the option** to provide your name MAHC email address (*Credentialed Staff may provide a personal email*) to receive your Tim Horton's gift card generously sponsored by our hospital Foundations. **SOM collects this information separately** from your survey responses and uses it only to distribute your gift card. Your email address will not be shared with MAHC Leadership.

Do I have to provide my email address?

No. **Providing your email address is optional** and is only required if you would like to receive the gift card. You can complete the survey without providing it.

Why should I participate?

We know there is more work to be done to make MAHC a workplace where everyone feels valued, supported and heard. Whether your experience has been positive, challenging or somewhere in between, **your honest feedback matters**.

Thank you for helping shape a better MAHC. For more info, reach out to **communications@mahc.ca**

