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> Inspection 2026-08-07



Ministry of Long-Term Care

Long-Term Care Operations Division

Long-Term Care Inspections Branch

Inspection Report Under the
Fixing Long-Term Care Act, 2021

London District

130 Dufferin Avenue, 4th Floor

London ON N6A 5R2

Telephone: (800) 663-3775

Public Report

Report Issue Date: August 7, 2026

Inspection Number: 2026-1619-0003

Inspection Type:

Critical Incident

Licensee: The Corporation of Norfolk County

Long Term Care Home and City: Norview Lodge, Simcoe

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 28, 29, 30, 31, 2026 and August 4, 5, 6, 7, 2026.

The following intake(s) were inspected:

- Intake: #00180284 - Alleged abuse of resident to resident.
- Intake: #00181233 - Fall of resident with injury.
- Intake: #00182194 - Fall of resident with injury.
- Intake: #00183242 - Alleged Improper/incompetent care of resident.

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

Medication Management

Pain Management

Prevention of Abuse and Neglect

Responsive Behaviours

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.

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