

PLEASE, DON'T USE THIS (YET).

**Do not put out your new carts
before Monday, September 28, 2026.**

Waste in carts before that date
will not be collected.

Learn more about the new program
at norfolkcounty.ca/wastechanges



Please, don't feed the landfill.

Get ready to feed your green cart, instead.



Hey, Norfolk!

We're excited to roll out the new waste cart program across Norfolk County starting Monday September 28, 2026. The new program will help divert up to 45% of our current waste away from landfills and into compost. We can all make a big difference by sorting our waste a little differently.

Today, you're receiving everything you need to get started with the new program, including:

- Your green cart for organics
- Your gray garbage cart
- Your kitchen container (inside your green cart)
- An information booklet on how the program works
- A quick-sorting sticker
- A quick-sorting magnet

If you didn't receive any of these pieces, please let us know. Give us a call at **519-426-5870** or **226-NORFOLK, extension 0**, or visit service.norfolkcounty.ca/ to submit a service request.

If you have any questions or concerns about the new program, please reach out to us. We're here to help you manage this transition and answer any questions that you may have. We also invite you to check out our waste program webpage, which has a list of frequently asked questions and more in-depth information: norfolkcounty.ca/wastechanges

Together, we can make a big difference and help make Norfolk County a more sustainable community.

Sincerely,

The Norfolk County Waste Management Team

