2.0 QUALITY MANAGEMENT SYSTEM POLICY

QMS POLICY

The Municipality of Strathroy-Caradoc and Adelaide Metcalfe as the owner of the treatment and distribution drinking water systems are committed to:

- ✓ Supplying a safe, consistent, drinking water supply to our residents and businesses
- ✓ Complying with applicable legislative and regulatory requirements
- ✓ Implementing, maintaining and contribution to the continual improvement of the Quality Management System
- ✓ Providing an Operational Plan that is available and accessible for ready communication to the Owner, Top Management, Operating Authority Personnel and the public

The Municipality of Strathroy-Caradoc and Adelaide Metcalfe will strive to achieve these goals through the implementation of a management system and staff competency to our customers.

Rob Browning Chief Administrative Officer-Strathroy-Caradoc	Greg Henderson Manager of Environmental Services-Strathroy Caradoc	Morgan Calvert Chief Administrative Officer-Adelaide Metcalfe

Table of Revisions

Revision No.	Date (dd/mm/yyyy)	Description of Revision
3	28/04/2023	Signatures updated
4	29/08/2023	Signatures updated
5	26/02/2025	CAO Name change & Signature updated
6	27/10/2025	Manager of Environmental Services Name Change
7	15/12/2025	Update to reflect the Township of Adelaide Metcalfe