



FOR IMMEDIATE RELEASE

New Customer Service Centre at 137 Frank Street Set to Open on October 5

STRATHROY-CARADOC, ON – September 28, 2026 – As redevelopment continues at **137 Frank Street**, the Phase 1 Customer Service project is nearing completion, with the new Customer Service Centre set to open to the public on **October 5, 2026**.

The newly renovated space has been designed to better serve the growing needs of Strathroy-Caradoc residents while providing a more accessible, respectful and welcoming environment for customer service.

Improvements to the facility include:

- A new accessible front entrance.
- A completely redesigned Customer Service department to accommodate a growing team and meet accessibility and privacy requirements.
- Additional municipal office space.
- Interactive Self-Serve Kiosk.
- A dedicated meeting room.

Beginning October 5, 2026, residents are encouraged to visit the Customer Service team at 137 Frank Street for a wide range of municipal services and inquiries.

Whether you need to pay your property taxes or water bill, obtain a marriage licence, have a document commissioned, register for a community event, or ask a question about municipal services, the Customer Service team is here to help.

Residents can continue to reach the Customer Service team by phone at 519-245-1070 or online through the Municipality's website at www.strathroy-caradoc.ca.

Interested in learning more about the 137 Frank Street Redevelopment? Visit www.strathroy-caradoc.ca for more information.

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